



Service Bulletin

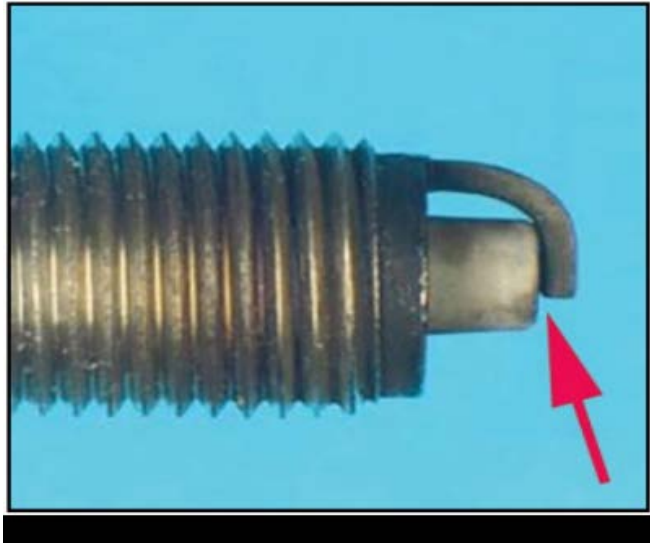
Bulletin No.: 21-NA-255

Date: November, 2021

TECHNICAL

Subject: Engine Mis fire, Malfunction Indicator Lamp (MIL) Illuminated - DTC P0300 Set

Brand:	Model:	Model Year:		VIN:		Engine: (1.4L, 1.5L)	Transmission:
		from	to	from	to		
Buick	Encore	2021	2022			LE2	
Chevrolet	Cruze	2018	2019			LE2	
	Equinox	2018	2022			LYX	
	Malibu	2018	2022			LFV	
	Trax	2020	2022			LE2	
GMC	Terrain	2018	2022			LYX	
Holden	Astra K	2017	2019			LE2	
	Equinox	2018	2019			LYX	

Involved Region or Country	North America, Middle East, Israel, Palestine, Argentina, Brazil, Chile, Colombia, Ecuador, Paraguay, Peru, Uruguay, GM Korea Company, China, Thailand, Australia/New Zealand, Egypt, Other Africa
Condition	Some customers may comment on one or more of the following conditions: " MIL illuminated " Engine misfire Technicians may find DTC P0300 set in the Engine Control Module (ECM).
Cause	 5920461 This condition may be caused by a broken spark plug insulator.
Correction	If you encounter a vehicle with an engine mis fire or engine misfire related DTC, perform the following: ⇒ Remove the spark plugs from the engine and inspect for a broken center insulator by inverting the spark plug. Once the spark plug has been inverted, you may find the insulator will slide down the center electrode.

Service Procedure

Refer to Gas Engine Ignition Spark Plug Inspection and Gas Engine Ignition Spark Plug Replacement in SI.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
4020061	Gas Engine Ignition Spark Plug Replacement - Multiple	Use Published Labor Operation Time

Version	1
Modified	Released November 09, 2021

Additional SI Keywords: P0301, P0302, P0303, P0304

