



STAR ONLINE PUBLICATION



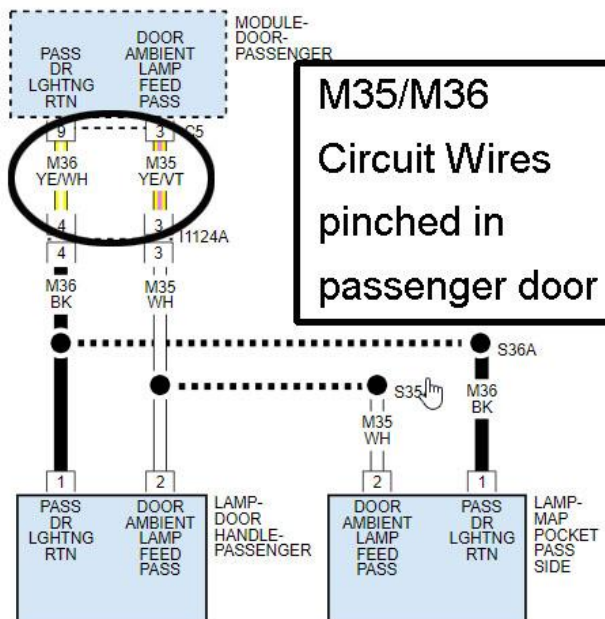
Case Number: S2108000278

Release Date: November 2021

Symptom/Vehicle Issue: Pinched Front Passenger Door Harness Causes Stop/Start To Become Inoperative, Bus Not Go To Sleep And Door Panel Lights To Remain On. DTC's B2860-15 And P00FD

Discussion:

Diagnosis: Inspect for M35 circuit (YE/VT) Passenger Door Ambient Lamp Feed and M36 circuit (YE/WH) Passenger Door Lighting Return circuits for pinching or damage. These circuits have been found to be pinched in Passenger front Door Panel (Circuits part of Passenger Door 2 harness) and causing a Short to Battery.



M35/M36 Wires were Pinched in the Passenger Side Door



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found



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Passenger Door Harness Pinched in Door Panel

Repair: If this condition is found, repair/replace wiring for the passenger front door harness as required. Route the harness in such a way that it can no longer be pinched by the door panel upon installation.

Verification: Clear the DTC's and confirm they do not return. Verify the Stop/Start system is operating normally, the bus goes to sleep and the door harness lighting turns off.

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