

Technical Service Bulletin

Topic	DTC's B1916F0 - B1916F3 - B191604 - Back up battery for emergency supply
Market area	China 796 VW Import Comp. Ltd (Vico), Beijing (6796),United States E05 Bentley USA and rest America (6E05)
Brand	Bentley
Transaction No.	2060024/2
Level	EH
Status	Released for publishing
Release date	Sep 10, 2021

Diagnostic trouble codes

Diagnostic address	Diagnostic trouble code	Fault symptom	Storage state
0019 - Data Bus OBD Interface	B1916F0: Backup battery Critical charge level		Intermittent
0019 - Data Bus OBD Interface	B1916F3: Backup battery discharged		Intermittent
0019 - Data Bus OBD Interface	B1916F0: Backup battery Critical charge level		static
0019 - Data Bus OBD Interface	B191604: Backup battery faulty		static
0019 - Data Bus OBD Interface	B191604: Backup battery faulty		Intermittent
0019 - Data Bus OBD Interface	B1916F3: Backup battery discharged		static

New customer code

Object of complaint	Complaint type	Position
vehicle service -> vehicle diagnosis -> Guided Fault Finding (GFF)	control modules, services -> with fault stored in the DTC memory	
information, navigation, communication, entertainment -> Online Services -> display event information	control modules, services -> error message	
power, vehicle electrical system, data transfer -> power supply	functionality	

Vehicle data

New Continental GT/GTC and Bentayga

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
3S3*	2018	E		*	*	*
3S3*	2019	E		*	*	*
3S3*	2020	E		*	*	*
3S3*	2021	E		*	*	*
3S3*	2022	E		*	*	*
3S4*	2019	E		*	*	*
3S4*	2020	E		*	*	*
3S4*	2021	E		*	*	*
3S4*	2022	E		*	*	*
4V1*	2017	E		*	*	*
4V1*	2018	E		*	*	*
4V1*	2019	E		*	*	*
4V1*	2020	E		*	*	*
4V1*	2021	E		*	*	*
4V1*	2022	E		*	*	*

Documents

Document name
master.xml

Condition

DTC's B19186F0 or B1916F3 or B191604 evident within address 0019 - Gateway (Data bus diagnostic interface control unit) - J533

Technical Background

In the event any of the afore mentioned DTC's are evident within address 0019 - Gateway (Data bus diagnostic interface control unit) - J533 - Refer to the Measure section of this TPI

NOTE: Figure 1 within the Measure section shows a Bentayga for illustration purposes only

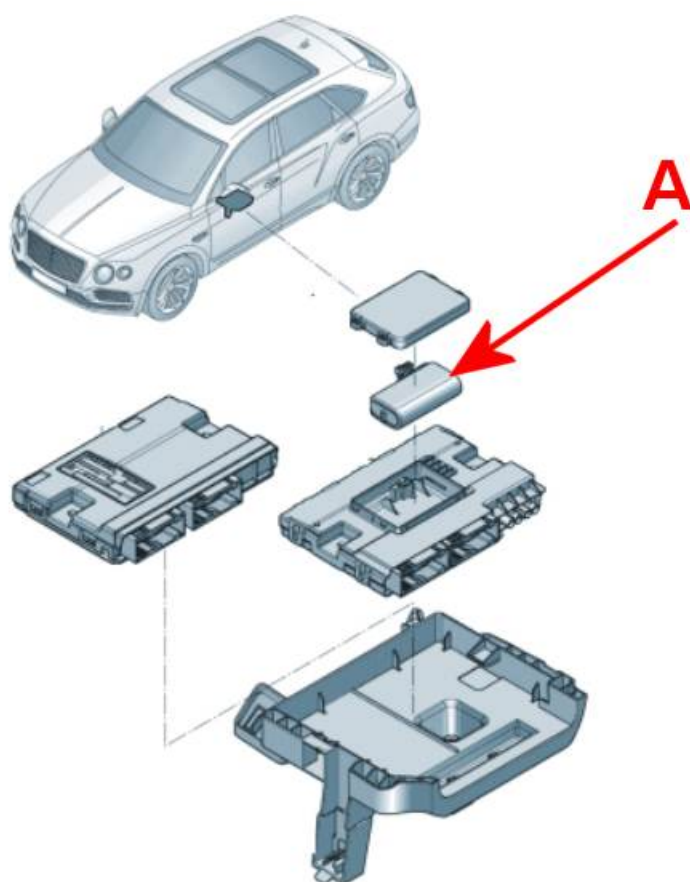
Production Solution

Not applicable

Service

Referring to Figure 1 - Replace the back up battery for emergency supply (Point A)

NOTE: The battery is fitted within the Gateway control unit - J533



Warranty

Bentayga

Warranty Type	910 or 110
Labour Operation Code	90 35 19 00
Damage Service Number	90 35
Damage Code	00 40
Time	140 Time units

New Continental GT

Warranty Type	910 or 110
Labour Operation Code	90 35 19 00
Damage Service Number	90 35
Damage Code	00 40

Time 90 Time units

New Continental GTC

Warranty Type 910 or 110

Labour Operation Code 90 35 19 00

Damage Service Number 90 35

Damage Code 00 40

Time 120 Time units

Required Parts and Tools

Refer to the ETKA parts catalogue