



Technical Service Bulletin

48 DTC C10AC07 is stored in the steering control module

48 21 06 2063153/2 June 18, 2021. Supersedes Technical Service Bulletin Group 48 number 21-99 dated April 30, 2021 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3	2018 - 2020	All	Not Applicable
Q3	2019 - 2022	All	Not Applicable
TT	2018 - 2022	All	Not Applicable

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised header (Added model year)
1	05/01/2021	Initial publication

Customer states:

- No customer concerns, it is found during PDI or any other diagnostic work.

Workshop findings:

The following DTC is found in the power steering control module, J500 (address word 0044):

- DTC C10AC07** (Steering mechanical malfunction) with one of the following symptom codes 24320, 24321, 24322, 24323, 24324, or 24325.

Technical Background

New software in development.

Production Solution

Not applicable.



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Service

Delete the DTC and release the vehicle.



Note:

Do not perform any repairs. Any repairs for this concern may be denied.

Warranty

Claim Type:	• 110 up to 48 Months/50,000 Miles. • G10 for CPO Covered Vehicles – Verify Owner. • If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	4835		
Damage Code:	0040		
Diagnostic Time:	GFF	0150 0000	Time stated on the diagnostic protocol (Max 20 TU)
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	0121 0004	10 TU
Claim Comment:	As per TSB #2063153/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (2063153) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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