

On-car analysis list from June 2nd, 2021
please contact VW Helpline before attempting repair

	Models	MY	Engine	Transmission	Topic	Customer Complaint
Powertrain	Jetta, Golf	21	1.4T (DGXA)	All	MIL-on P013E	Customer states MIL-on with P013E in the ECM (repeat cases accepted)
	Atlas, Atlas Cross Sport	21	3.6L (CDVC)	All	MIL-on P0461	Customer states MIL-on OR remote start inoperative (Must have fault P0461 stored in ECM) (Vehicle Production Date after 1/1/2021 ONLY) (Untouched vehicles)
Chassis	Jetta	20-21	All	All	Front End Noise	Customer states front suspension noise while driving (possibly while turning or going over bumps) (Untouched vehicles)
Body	Tiguan	20-21	All	All	3rd row seat lift strap detached	Customer states the 3rd row seat lift strap came off when trying to lift seat back to up position. (Untouched vehicles)
	Atlas, Atlas Cross Sport	21	All	All	Cable Disconnected	Customer states hood release inoperative. (Untouched vehicles)
	Tiguan	19-21	All	All	Rear Tailgate Strut Broken/Loose/Detached	Customer states rear tailgate strut broken/loose/detached