

Service Alert

Mazda North American Operations
Irvine, CA 92618-2922

**Subject:**

INSTRUMENT CLUSTER WARNING MESSAGE "SAFETY AND DRIVER SUPPORT SYSTEMS PARTIALLY DISABLED" AND DTC U0401:68 IS STORED

Service Alert No.: SA-037/21

Last Issued : 05/24/2021

BULLETIN NOTES

This service alert supersedes the previously issued service alert listed below. The changes are noted in Red text.

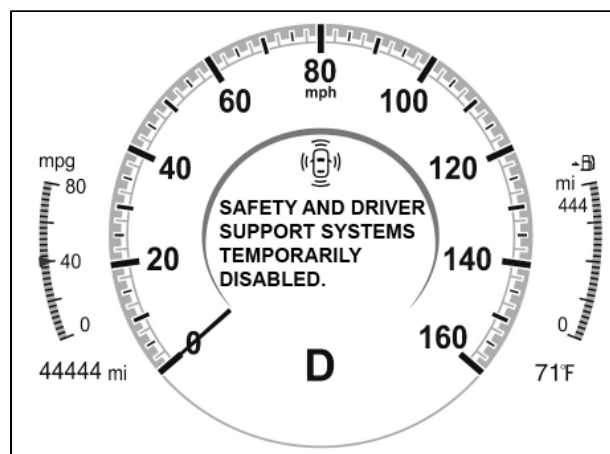
Previous Service Alert:	Date(s) Issued:
SA-008/20	01/10/20

APPLICABLE MODEL(S)/VINS

2019 Mazda3

DESCRIPTION

Some customers may experience an instrument cluster warning message "Safety and Driver Support Systems Partially Disabled" and DTC U0401:68 [VEHICLE CONTROL MODULE (US)] (Error signal received from PCM, DSC HU/CM, instrument cluster, or body control module (BCM)) stored. This may be caused by the customer riding the brake pedal.



REPAIR PROCEDURE

1. Verify customer concern.
2. Does eMDCS vehicle history show SSPC5 closed?

Page 1 of 2

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- Yes - Go to Step 3.
- No - Perform SSPC5

3. Go to MGSS DTC U0401:68 [VEHICLE CONTROL MODULE (US)].

4. Verify repair.

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