



Technical Service Bulletin

48 DTC C10AC07 is stored in the steering control module

48 21 99 2063153/1 April 30, 2021.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3, Q3, and TT	2018 - 2020	All	Not Applicable

Condition

Customer states:

- No customer concerns, it is found during PDI or any other diagnostic work.

Workshop findings:

The following DTC is found in the power steering control module, J500 (address word 0044):

- DTC C10AC07** (Steering mechanical malfunction) with one of the following symptom codes 24320, 24321, 24322, 24323, 24324, or 24325.

Technical Background

New software in development.

Production Solution

Not applicable.

Service

Delete the DTC and release the vehicle.



Note:

Do not perform any repairs. Any repairs for this concern may be denied.

Warranty

Claim Type:	110 up to 48 Months/50,000 Miles. - G10 for CPO Covered Vehicles – Verify Owner.
-------------	--



Technical Service Bulletin

	If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	4835		
Damage Code:	0040		
Diagnostic Time:	GFF	0150 0000	Time stated on the diagnostic protocol (Max 20 TU)
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	0121 0004	10 TU
Claim Comment:	As per TSB #2063153/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (2063153) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

©2021 Audi of America, Inc. All rights reserved. The information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.