



## QUALITY ACTION

## CAMPAIGN BULLETIN

### Expiration Notification - Passenger Airbag Inflator Field Quality Parts Collection Initiative

Reference: POA10  
Date: October 09, 2020

Attention: Dealer Principal, Sales, Service & Parts Managers

**UPDATE October 9, 2020**  
Please discard earlier versions of this bulletin.

**The announcement from July 24, 2020 has been revised to include:**

- o This activity will expire on **October 16, 2020**

| Potentially Eligible<br>Models/Years: | Eligible<br>Population: | Dealer<br>Inventory: | SERVICE COMM<br>Expiration Date: | Stop Sale In<br>Effect: |
|---------------------------------------|-------------------------|----------------------|----------------------------------|-------------------------|
| MY2009-11 370Z (Z34)                  | 8,294                   | N/A                  | October 16, 2020                 | <b>NO</b>               |

#### \*\*\*\* Collection Initiative Summary \*\*\*\*

In July, Nissan launched a special parts collection activity to replace the front passenger airbag inflators on specific 2009-2011 Model Year Nissan 370Z (Z34) vehicles registered in the following states:

- Alabama
- Florida
- Georgia
- Louisiana
- Texas

**NOTE:** Customers were informed that this parts collection activity was time-limited. Nissan communicated this activity would end once a sufficient number of in-use inflators had been collected.

These vehicles were selected based on geographic location and **are not subject to a recall.**

Nissan has collected sufficient numbers of parts for this activity and will now close the initiative.

**POA10 will no longer be visible in Service Comm or DBS National Service History Open Campaigns as of October 16, 2020.** DBS SVC ordering will be shutoff for new part orders October 13, 2020.

#### \*\*\*\* What Dealers Should Do\*\*\*\*

1. Service Comm and DBS National Service History Open Campaigns will deactivate POA10 on any unrepaired VINs on **October 16, 2020.** Dealers should complete all appointments for this activity by October 16, 2020. **Do not set any new appointments at this time.**

2. Dealers should submit any open claims for this collection activity by **October 16, 2020**.
3. Dealers may continue to use **NTB20-054** to service any 370Z vehicles subject to this activity until **October 16, 2020**.
4. The service department should submit the applicable warranty claim for the action(s) performed so the campaign can be closed on Service Comm and release the vehicle.

**PLEASE NOTE:** The return process for this collection activity is different than the normal Takata parts return process.

- **Inflators for this activity are on parts collection and should be returned via warranty part return.**

**\*\*\*\*\* Unused Part Return Information \*\*\*\*\***

Nissan will allow dealers to return the following part to facing PDCs (using an “I” code) until **October 23, 2020**.

- 98561-1EA0A

Parts returned by October 23, 2020 will not affect a dealer's parts accrual credit. Parts returned after this date may be subject to using a dealer's parts return accrual.

**NISSAN NORTH AMERICA, INC.**

Aftersales DIVISION