



TECHNICAL SERVICE BULLETIN

HEV - Illuminated MIL With DTC P1A0C And Stop Safely Now Message In The IPC - Built On Or Before 6-Oct-2020

**20-
2365**
19 October
2020

Model:

Ford 2020 Escape

Issue: Some 2020 Escape Hybrid Electric Vehicles (HEV) built on or before 6-Oct-2020 may exhibit an illuminated malfunction indicator lamp (MIL) with diagnostic trouble code (DTC) P1A0C stored in the powertrain control module (PCM) and exhibit a Stop Safely Now message in the instrument panel cluster (IPC). This may be due to the software in the PCM. To correct the condition, follow the Service Procedure to reprogram the PCM.

Action: Follow the Service Procedure steps to correct the condition on vehicles that meet all of the following criteria:

- 2020 Escape HEV
- Built on or before 6-Oct-2020
- Exhibits an illuminated MIL with DTC P1A0C stored in the PCM with a Stop Safely Now message in the IPC

Warranty Status: Eligible under provisions of New Vehicle Limited Warranty (NVLW)/Emissions Warranty/Service Part Warranty (SPW)/Special Service Part (SSP)/Extended Service Plan (ESP) coverage. Limits/policies/prior approvals are not altered by a TSB. NVLW/Emissions Warranty/SPW/SSP/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description	Operation No.	Time
2020 Escape HEV: Retrieve DTCs And Reprogram The Appropriate Modules As Required By The Software Update (Do Not Use With Any Other Labor Operations)	202365A	0.4 Hrs.

Repair/Claim Coding

Causal Part:	RECALEM
Condition Code:	04

Service Procedure

1. Reprogram the PCM using the latest software level of the appropriate Ford diagnostic scan tool.

NOTE: If any DTCs remain after reprogramming the PCM, refer to the Powertrain Control/Emission Diagnosis (PC/ED) Manual or Workshop Manual (WSM) for normal diagnostics.

NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.