

On-car analysis list from October 19th, 2020
please contact VW Helpline before attempting repair

	Models	MY	Engine	Transmission	Topic	Customer Complaint
Powertrain	Jetta GLI	19-20	2.0T (DKFA)	All	Fuel Line Rattle	Customer states rattle noise from under vehicle (Must confirm fuel lines are source of noise)
	Tiguan LWB	19	All	All	MIL-on P0463 P2068	Customer states MIL-on (Must have P0463 P2068 in the ECM) (4Motion vehicles only)
	Atlas, Atlas Cross Sport	19-21	3.6L (CDVC)	All	Engine Oil Leak	Customer states engine oil leak (leaking from cylinder head valve cover ONLY) (untouched vehicles)
	Jetta	19-20	1.4T (DGXA / DJXA)	All	MIL-on P0556	Customer states MIL-on (Must have P0556 in the ECM)
	Tiguan	20	2.0T (DGUA)	All	MIL-on P11**	Customer states MIL-on (Must have P11A1/P11A2/P11A3/P11A4/P11A5/P11A6/P11A7/P11A8/ P11A9/P11AA/P11AB/P11AC/P11AD/P11AE/P11AF/P11B0 in the ECM) (Untouched vehicles)
	Jetta GLI, Golf GTI, Tiguan	19	2.0T (DKFA, DGUA)	All	HPFP Bolt	Customer states MIL-on, HPFP mounting bolts loose/broken (HPFP bolts must be loose/broken)
Chassis	Jetta, GTI, Golf, SportWagen	19-21	All	Standard	Clutch Pedal Noise	Customer states clutch pedal makes noise (Untouched vehicles)
Electrical	Passat	19-20	All	All	No Terminal 15	Customer states "No Crank/No Start" (untouched vehicles)
	Atlas, Atlas Cross Sport	19-21	All	All	Seat Memory Inoperative	Customer states seat memory inoperative (Must have fault code B135454 and B201000 in Driver Side Seat Adjustment (36)) (untouched vehicles)