



Technical Service Bulletin

90 Audi adaptive light, pre sense, or vehicle assistance does not work, DTC C12B3F2 stored in the driver assist systems

90 20 69 2056016/2 September 18, 2020. Supersedes Technical Service Bulletin Group 90 number 19-28 dated August 30, 2019 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6, A7, Q8, Audi e-tron quattro	2019 - 2020	All	With multifunction camera
A8	2019 - 2020	All	Not Applicable

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised <i>Warranty</i> (Updated Labor Operation)
1	08/30/2019	Initial publication

Customer states:

- Audi adaptive light.

Or

- Audi pre sense system error.

Or

- Adaptive vehicle assistance does not work.

Workshop findings:

The following DTC may be stored in the control module for driver assist systems, J1121, (address word 00A5):

- **DTC C12B3F2** (front camera for driver assist systems, wrong vehicle identification number, static) with the symptom code 221204.

Technical Background

The software needs to be recalibrated.



Technical Service Bulletin

Production Solution

Not applicable.

Service

Calibrate the front camera for driver assist systems (R242) according to the repair manual.

Warranty

Claim Type:	• 110 up to 48 Months/50,000 Miles. • G10 for CPO Covered Vehicles – Verify Owner. • If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9638		
Damage Code:	0011		
Labor Operations:	Adjust camera for assistance systems	9638 1550	See SRT with associated operations
Diagnostic Time:	GFF	0150 0000	Time stated on the diagnostic protocol (Max 25 TU)
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB #2056016/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (2056016) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.



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