Technical Service Bulletin

01 DTC P060C00 is stored in the ECM

01 20 70 2057853/2 July 8, 2020. Supersedes Technical Service Bulletin Group 01 number 19-35 dated December 3, 2019 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Audi e-tron quattro	2019 – 2020	All	Not Applicable

Condition

REVISION HISTORY		
Revision	**Date**	**Purpose**
2	-	Revised *Service* (Updated SVM table)
1	12/03/2019	Initial publication

Customer states:

- No customer concerns, it is found during PDI or any other diagnostic work.

Workshop findings:

The following DTC may be stored in the engine control module (ECM), J623 (address word 0001):

- **DTC P060C00** (internal system error in control unit processor, malfunction) with symptom code 39720.

Technical Background

The software needs to be updated.

Production Solution

Updated software.

Service

SVM Update Instructions

1. Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions*.

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2. Update the ECM, J623 (address word 0001) using the SVM action code as listed in the table below, if necessary:

Model	Old Software Part Number	Old Software Version (or lower)	New Software Part Number	New Software Version (or higher)	SVM Code Input
Audi e-tron quattro	4KE907558	002	4KE907558	003	01A260

Warranty

Claim Type:	• 110 up to 48 Months/50,000 Miles. • If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9370		
Damage Code:	0039		
Labor Operations:	Software Update	0151 0000	Time stated on the diagnostic protocol (Max 30 TU)
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB #2057853/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

The following Technical Service Bulletin(s) will be necessary to complete this procedure:

- TSB 2011732, *00 Software Version Management (SVM), operating instructions*.

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All part and service references provided in this TSB (2057853) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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