

Service Alert

Mazda North American Operations
Irvine, CA 92618-2922



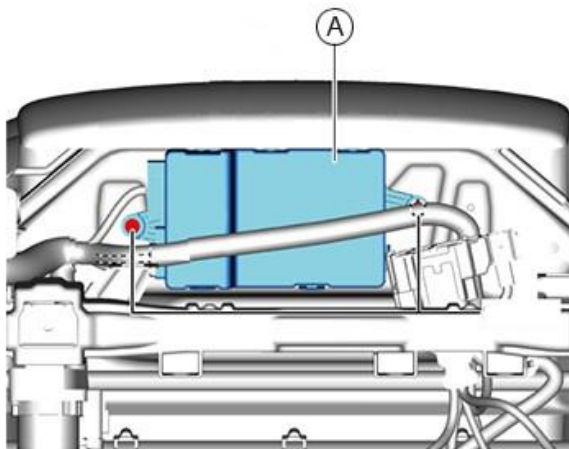
Subject: SEAT WARMER TURNS OFF AFTER 10 MINUTES AND DTC B1030:13 IS STORED	Service Alert No.: SA-059/19
	Last Issued: 12/20/2019

APPLICABLE MODEL(S)/VINS

2019 Mazda3 Japan built before December 17, 2018
2019 Mazda3 Mexico built before March 19, 2019

DESCRIPTION

Some customers may complain that the seat warmer turns off after 10 minutes in manual mode and will not turn back on until the vehicle is restarted. DTC B1030:13 (Seat warmer unit (LH) circuit malfunction (heater side)) may also be stored. This may be caused by a faulty seat warmer control unit (A).

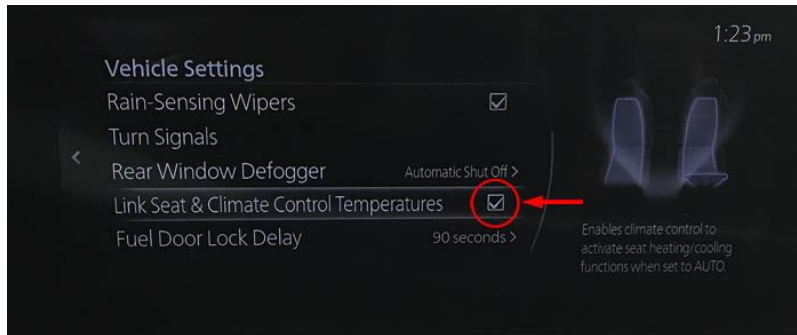


REPAIR PROCEDURE

NOTE: Confirm that the seat warmers are NOT linked to the climate control system before verifying customer concern.

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1. Verify customer concern.

2. Is DTC B1030:13 stored?

- Yes - Replace the Seat Warmer Control Unit according to the instructions on MGSS (SEAT WARMER CONTROL UNIT REMOVAL/INSTALLATION [(US)])
- No - This service information does not apply. Go to MGSS for normal diagnosis.

3. Verify repair.

PARTS INFORMATION

Parts Number	Description	Qty.
BCKA-67-5J0B	Power Unit, Front Seat	1

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