

View Message

Sent on 12 12 2019 Expires on 12 18 2019

From Parts and Service Division

Subject Request for Visit: 2018-2020 Accord CEL On with DTC C1120-14 in Active Fault

PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors
From: Technical Research & Support Group
RE: Request for Visit: 2018-2020 Accord CEL On with DTC C1120-14 in Active Fault

*This message is solely directed to Honda dealership personnel; please handle accordingly.
Print this iN message and provide a copy to the Shop Foreman and all Service Advisors.*

Background

American Honda Motor Co., Inc. (AHM) is investigating certain 2018-2020 Accords with a customer complaint of the Check Engine Light (CEL) on with the DTC C1120-14 (Electric Parking Brake Switch Circuit Malfunction) in active fault. To better understand the cause of this condition, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirement:

1. DTC C1120-14 (Electric Parking Brake Switch Circuit Malfunction) must be in active fault.
2. No repair has been attempted for this issue.

Action Required

If you have or know of such a vehicle, please call the Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.