

V O L V O

Volvo Car USA LLC

Technical Journal

Technical Journal Title Dim Message and DTC BECM POC7800		Ref. No. TJ 37373.8.0	
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Car Market United States and Canada	Partner 3 US 7510 Volvo Car USA	Function Group 3113	
Function Description Battery, high voltage		Page Page 1 of 2	

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

DESCRIPTION:

*Updated/deleted text under service.

If the driver information module displays a message stating “Drive System Service Required” and the DTC listed below is set, follow the advice under “Service”.

CSC Customer Symptom Codes

Code	Description
53	Driving, Twin Engine/Propulsion using electric motor not possible
71	Starting/Vehicle start-up is not possible
7B	Starting/Engine does not start/Engine does not turn/No clicking sound at start attempt
IV	Text window and warning symbol/Text message

DTC Diagnostic Trouble Codes

Control Module	Code	Fault Type
BECM	POC7800	Permanent

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
224	H6	BH6PHEV					2022-2025		-	202147-202425
225	H6	BH6PHEV					2022-2025		-	202147-202426
234	H6	BH6PHEV					2022-2024		-	202147-202349
238	H6	BH6PHEV					2022-2026		-	202147-202517
246	H6	BH6PHEV					2022-2026		-	202147-202523
256	H6	BH6PHEV					2022-2026		-	202147-202522

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SERVICE:

*Do not replace any parts. This is not hardware related.

A new BECM software is released in version 3.6.4. or later. Perform a total upgrade according to TJ 31543 and release the car back to customer.

This software is available for cars with structure year 2023 week 47 and later, equipped with Security Access Gen 2.

*An additional software will be released for cars with structure year 2021 week 47 to 2023 week 46 equipped with Security Access Gen 1. Timing for this software has not been decided.

This Journal will be updated once that software has been released.

Warranty claim info:

To get a warranty claim accepted for a job described in this TJ, use the corresponding VST OP number stated in this TJ. Note that the TJ number must be stated in the repair order text.

VST Operation Number

VST Operation Number	Description
36004-2	Software Control Module Downloading

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support needed", use function group 3119.