

V O L V O

Volvo Car USA LLC

Technical Journal

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Car Market United States and Canada	Partner 3 US 7510 Volvo Car USA	Function Group 3119	
Function Description Miscellaneous		Page Page 1 of 2	

Rows beginning with * are modified

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DESCRIPTION:

*Updated "Service" instructions.

If a customer experiences a Check Engine Light due to BECM POC3200, please follow the advice under "Service".

BECM = Battery Energy Control Module

DTC = Diagnostic Trouble Code

CSC Customer Symptom Codes

Code	Description
7G	Text window and warning symbol/Yellow symbol and text message

DTC Diagnostic Trouble Codes

Control Module	Code	Fault Type
BECM	POC3200	Permanent

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
224	H6	BH6PHEV					2022-9999		-	202147-999952
225	H6	BH6PHEV					2022-9999		-	202147-999952
238	H6	BH6PHEV					2022-9999		-	202147-999952
246	H6	BH6PHEV					2022-9999		-	202147-999952
256	H6	BH6PHEV					2022-9999		-	202147-999952

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SERVICE:

Software version 3.4.4 contains improvements to avoid misdetections of this DTC.

1. If the software version is earlier than 3.4.4, perform a Total Upgrade per TJ 31543.
2. If the DTC sets with 3.4.4 or newer SW, **follow VIDA CSC fault tracing using Function “Powertrain: Driving, hybrid” and CSC “DL”.**
3. If VIDA fault tracing has been completed and no problems have been found, please interview the customer and ask them what climate settings they use (fan speed, temperature setting, etc), then **create a TIE Support Needed Vehicle Report and include the customer’s climate settings.**

Warranty claim info:

To get a warranty claim accepted for a job described in this TJ, use the corresponding VST OP number stated in this TJ.

VST Operation Number

VST Operation Number	Description
36002-3	Software control module downloading
36001-2	Diagnostic trouble codes read/ reset

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area “Vehicle Report” and sub- concern area “Support Needed”, use function group 3119.