



Connection offline

Technical Service Bulletin

Transaction No.: **2082700/1**

01 Engine: engine control unit - drive system fault - DTC P065C00, symptom 36565 -
4cyl 2.0 ltr. TFSI

Release date: Jul 10, 2026

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment			
A4, and A5 Sportback	2023	All	Engine type: DSMA 0001 – Engine electronics			
			Part number	Software version	Hardware part number	Hardware version
			8W0.907.115.AM	0001	06N.907.309.A	H80

Customer states:

- The vehicle has reduced power.
- The message “Drive system fault” appears in the driver information system.

Workshop findings:

The following DTCs are stored in the engine control module, -J623- (address word 0001)

- **P065C00** “Generator, mechanical malfunction (symptom 36565)”.

AND

- **P0A0F00** “Engine failed to start (symptom 379300)”.

Technical Background

Software issue in the engine control unit

Production Solution

Not applicable.

Service

This bulletin replaces PSS 2077630: *01 PSS Engine: engine control unit - drive system fault - DTC P065C00, symptom 36565 - 4 cyl, 2.0 ltr. TFSI.*

Software	Master	SVM Code
8W0.907.115.AM	0001	01A267

Please update the engine control unit with the specified SVM code.

Warranty

Replacing parts or attempting repairs will not fix the problem. Unjustified work/replacement parts will be charged back. Invoicing under warranty is not permitted.

Claim Type:	If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	2470		
Damage Code:	0039		
Labor Operations:	Software update	0151 0010	See SRT for associated operations
	Software update	0151 0060	Time stated on the diagnostic protocol
Claim Comment:	As per TSB 2082700/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Please note the information on predecessors and items that are included and excluded in the repair operations, as well as any associated tasks.

Additional Information

The engine control unit software must be updated on this vehicle. Inform the customer about the software update and ask them whether the engine control unit has been altered by chip tuning. Explain to the customer that updating the engine control unit software renders the chip tuning ineffective. In certain circumstances, the engine control unit may even be damaged by the software update. Ask the customer to clarify with the tuning company in advance whether a software update is possible. Damage to the engine control unit resulting from chip tuning cannot be billed to AUDI AG under warranty. Explain to the customer that neither AUDI AG nor your company can be held responsible for damage caused by the software update or for damage that occurs as a result of not having the update performed. Make a note to this effect on the order before it is signed by the customer. Include this information in the customer file.

All part and service references provided in this TSB (**2082700**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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