



Service Bulletin

Bulletin No.: PIT6517C

Date: July, 2026

PRELIMINARY INFORMATION

Subject: B174 Front View Camera Module (FCM) DTC U3000 Part Restriction

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Enclave	2026		All	All	All	All
Cadillac	CELESTIQ	2026		All	All	All	All
Cadillac	Escalade	2026		All	All	All	All
Cadillac	Escalade ESV	2026		All	All	All	All
Cadillac	Escalade IQ	2026		All	All	All	All
Cadillac	Escalade IQL	2026		All	All	All	All
Cadillac	LYRIQ	2026		All	All	All	All
Cadillac	OPTIQ	2026–2027		All	All	All	All
Cadillac	VISTIQ	2026–2027		All	All	All	All
Chevrolet	Blazer EV	2026		All	All	All	All
Chevrolet	Bolt EV	2027		All	All	All	All
Chevrolet	BrightDrop	2026		All	All	All	All
Chevrolet	Colorado	2024–2026		All	All	All	All
Chevrolet	Corvette	2024–2026		All	All	All	All
Chevrolet	Equinox	2026–2027		All	All	All	All
Chevrolet	Equinox EV	2026		All	All	All	All
Chevrolet	Silverado EV	2026		All	All	All	All
Chevrolet	Tahoe	2026		All	All	All	All
Chevrolet	Traverse	2026		All	All	All	All
GMC	Acadia	2026		All	All	All	All
GMC	Canyon	2024–2026		All	All	All	All
GMC	HUMMER EV	2026		All	All	All	All
GMC	Sierra EV	2026		All	All	All	All
GMC	Terrain	2026–2027		All	All	All	All
GMC	Yukon	2026		All	All	All	All

Involved Region or Country	North America
Condition	Some customers may comment on having the Service Engine Soon (SES) and/or Malfunction Indicator Lamp (MIL) illuminated. When checking for DTCs the B174 Front View Camera (FCM) will have a U3000 as history.
Cause	Software anomaly in the B174 Front View Camera Module.

Correction

Note: If other DTCs except U3000 are set in the FCM, refer to SI diagnostics. If SI diagnostics lead to a FCM replacement, contact PQC by following the instructions below.

You will need the answers to the questions below for PQC agents to review

Note: The FCM is on restriction and requires contacting PQC to authorize a replacement.

Instructions for contacting PQC if a part is needed:

1) Is the module communicating? If yes, go to step 2

If no, contact PQC following the instructions below.

2) Is the part programmed with the latest Software and Calibrations?

If yes, go to step 3.

if no, perform Front View Camera Reprogramming with SPS.

3) Is U3000 setting?

If yes proceed to step 4.

If no, proceed to step 7.

4) If U3000 is setting, record the Symptom Byte. _____

Proceed to step 5 for Symptom Byte 44

Proceed to step 6 for all other Symptom Bytes.

5) If U3000 is setting and Symptom Byte is 44, have you followed 24-NA-138?

If yes, and 24-NA-138 directed Camera Learn Failed - reattempt after a 12V disconnect. If failure persists, contact PQC following the instructions below.

if no, follow TSB 24-NA-138.

6) If U3000 is setting and Symptom Byte is something other than 44, have you followed Doc ID 5341485?

if yes, contact PQC following the instructions below.

If no, follow B174 Front view Camera - Windshield DOC ID 5341485.

7) Have you verified the viewing area of the camera is clean and clear?

If yes, contact PQC following the instructions below.

If no, clean and clear the viewing area of the camera.

Important: *If the concern persists after all diagnostic procedures have been completed and part replacement is still required, contact PQC for part authorization. Follow the established PQC process and submission guidelines applicable to your country below. Ensure the request includes the restricted part number and the associated PI (Preliminary Information document).*

U.S Dealers:

Please contact the Product Quality Center (PQC) by opening a new PQC case via One CRM.

In Global Connect, navigate to the Department tab at the top of the screen. Click the dropdown menu and select "Service". Once this page loads, locate and launch the "CX Connect" App.

Canadian Dealers:

If your diagnosis leads to a possible part replacement, please contact the PQC by email at PQC@gm.com or by calling 1-866-654-7654.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
6620110	Front View Camera Replacement	Use Published Time

Version	4
Modified	05/28/2026 - Created. 06/05/2026 - Updated title/subject line. 07/14/2026 - Updated Q5 07/30/2026 - Added Models and years

