

ATTENTION:

GENERAL MANAGER ☐
PARTS MANAGER ☐
CLAIMS PERSONNEL ☐
SERVICE MANAGER ☐

IMPORTANT - All
Service Personnel
Should Read and
Initial in the boxes
provided, right.

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**SUBARU****QUALITY DRIVEN® SERVICE****SERVICE BULLETIN**

APPLICABILITY: 2024-25MY Outback
2024-25MY Impreza & Crosstrek
2024-25MY Forester
2024-25MY WRX
2024-25MY BRZ

NUMBER: 07-242-26

DATE: 07/15/26

SUBJECT: DTC B2781 / Repair Procedure

INTRODUCTION:

This bulletin outlines a repair procedure to be performed if DTC B2781 is set. This condition has been identified as potentially resulting from contamination of certain components within the steering lock control module during assembly. This contamination can lead to poor conductivity, causing DTC B2781 (Steering Lock Control Circuit) to set.

Customers may also report that the steering wheel does not lock or unlock, and the engine does not start. If any of these symptoms are reported along with the technician finding B2781, perform the outlined procedure.

PART INFORMATION:

REMINDER: Always order the most up-to-date replacement parts based on the specific VIN being repaired.

Part Number	Part Description
83126VC000	ELECTRIC STEERING LOCK ASSEMBLY

CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

Subaru of America, Inc. is ISO 14001 Compliant

ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

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SERVICE PROCEDURE / INFORMATION:

REMINDER: Customer satisfaction and retention starts with performing quality repairs.

If DTC B2781 is detected inspect the production date stamped on steering lock control module as shown below.



Decipher the production date.

First digit: Day
Second digit: Year
Third digit: Month

EXAMPLE: a3D (December 27, 2023 production)

Day			
A	1	Q	17
B	2	R	18
C	3	S	19
D	4	T	20
E	5	U	21
F	6	V	22
G	7	W	23
H	8	X	24
I	9	Y	25
J	10	Z	26
K	11	a	27
L	12	b	28
M	13	c	29
N	14	d	30
O	15	e	31
P	16		

Year	
3	2023
4	2024
5	2025

Month	
O	October
N	November
D	December

If the steering lock control module was produced from November 15, 2023, through December 28, 2023, replace the steering lock control module. If the steering lock control module was produced before November 15, 2023, or after December 28, 2023, follow the diagnostic procedure outlined in the applicable Service Manual.

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WARRANTY / CLAIM INFORMATION:

For vehicles within the Basic New Car Limited, covered by an active Subaru Added Security Classic or Gold plan, this repair may be submitted using the following claim information. Ensure that the Steering Lock Control Module is flagged as the failed part.

Warranty Type	Labor Description	Labor Operation #	Labor Time	Fail Code	Skill Level
WC	STEERING LOCK CM R&R	092286	0.6h	ZFJ43	SG 6 / SL 2
WC	KEYLESSENTRY SYSTEM TESTING & DIAGNOSIS	092001	0.4h		SG 6 / SL 3

The Skill Group and Skill Level listed in this bulletin define the qualifications recommended for this work. Repairs should be dispatched to a technician who is trained at the specified level. For more information on Labor Operation Skill Group/Level assignments, [click here to access the Gear Reduction](#). To request a Skill Group/Skill Level change, [fill out this form](#).

IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.