



GROUP

MODEL

ELE

2023-2024MY
Soul (SK3)

NUMBER

DATE

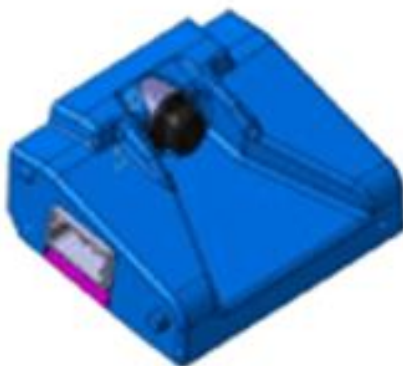
425

July 2026

TECHNICAL SERVICE BULLETIN

FRONT VIEW CAMERA REPLACEMENT (CA2605)

This bulletin provides information to replace the front view camera on certain 2023-2024MY Soul (SK3) vehicles produced from March 15, 2022, through March 23, 2024. The affected vehicles may exhibit various warning lights illuminated on the instrument cluster accompanied by DTC C272246. Follow the procedure outlined in this publication to replace and calibrate the front view camera on the applicable vehicle. Before performing the repair, verify that the vehicle's VIN is included in the affected range.

DTC Description:**C272246 - System Out of Calibration****NOTICE**

A Customer Action is a field fix repair program based on a valid customer complaint during the warranty period. For customers requesting repair and possible goodwill for a vehicle outside of the warranty period, the dealership must follow the process and procedure outlined in [Section 7 \(9 & 13\) of the Kia Service Policy manual](#).

This bulletin should only be performed with VALID CUSTOMER COMPLAINT of one or multiple warning lights displayed on the instrument cluster stated on the Repair Order (RO).

Repair status for a VIN is provided on KDealer+ (Service → Warranty → Warranty Coverage Inquiry). Not completed Campaign reports are available on KDealer+ (Service → Campaigns → Open Campaign Report), which includes a list of affected vehicles.

If ELE425/CA2605 is complete, subsequent or follow-up concerns must be address according to normal Service/Warranty Guidelines.

Repair Procedure:

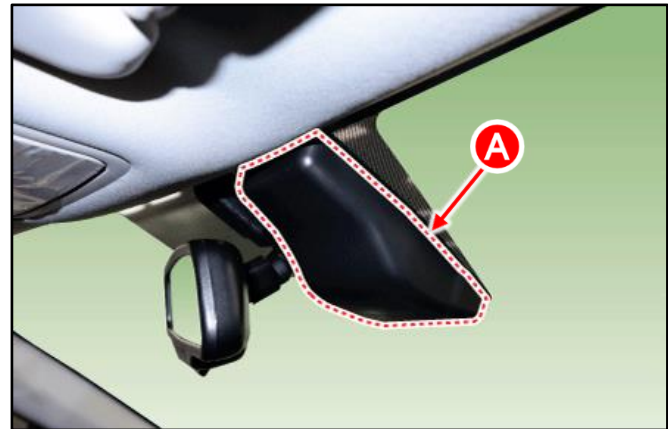
1. Using the KDS, confirm DTC C272246 is stored.

- DTC C272246 is NOT stored, then this TSB does not apply. Refer to KGIS for further diagnosis.
- DTC C272246 IS stored, then proceed to step 2.

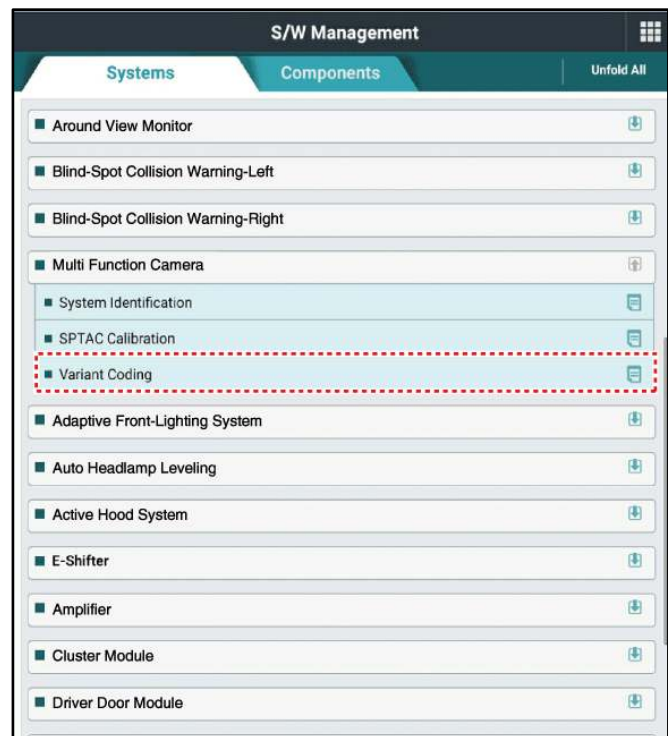


Note: A Vehicle Diagnosis Number (VDN) **MUST** be created for DTC C272246 prior to ordering parts and performing necessary procedure(s), as outlined in this TSB. If a VDN is not created, Parts Ordering and Warranty claim submission issues **WILL** occur. Any claims for replacement parts are subject to Warranty review and chargeback.

2. **Replace** the Front View Camera Unit (A) by referring to "Advanced Driver Assistance System (ADAS) → Front View Camera System → Front View Camera Unit → Repair procedures" in the applicable Shop Manual on KGIS.



3. Using the KDS, perform the 'Variant Coding'.



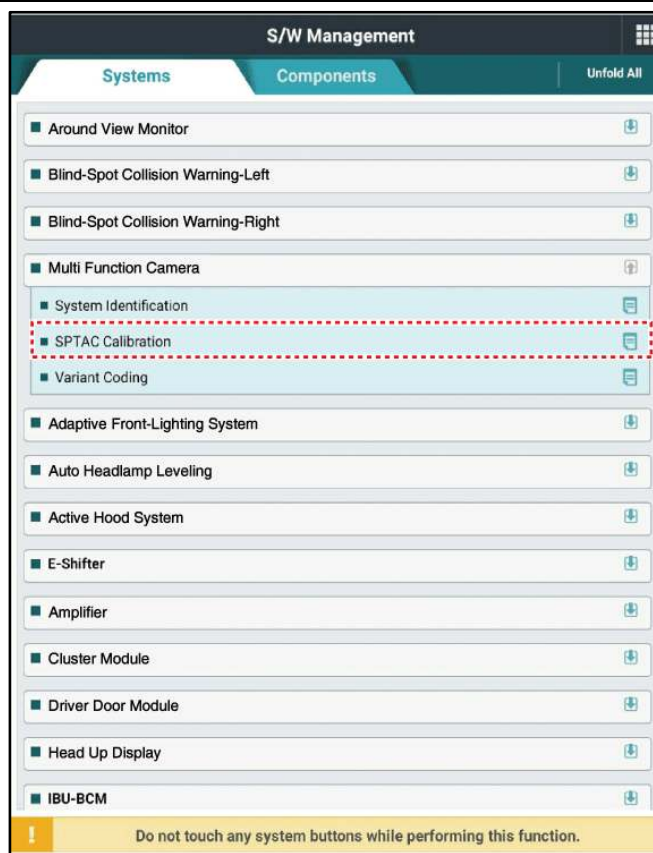
SUBJECT:

FRONT VIEW CAMERA REPLACEMENT (CA2605)

4. Using the KDS, perform the Service Point Target Auto Calibration (SPTAC) Procedure by the Front View Camera Unit (A) by referring to "Advanced Driver Assistance System (ADAS) → Front View Camera System → Front View Camera Unit → Repair procedures → Adjustment" in the applicable Shop Manual on KGIS.

❗ IMPORTANT

The vehicle **MUST** be completely parallel to the target (SST 09890 3V100).



5. Using the KDS, clear any stored DTCs.
6. Confirm normal vehicle operation.

SUBJECT:

FRONT VIEW CAMERA REPLACEMENT (CA2605)

AFFECTED VEHICLE RANGE:

Model	Production Date Range
Soul (SK3)	March 15, 2022 to March 23, 2024

REQUIRED TOOL:

Tool Name	SST Number	Figure	Location	Comments
Vertical/Horizontal Laser	09964 C1200		Toolbox 1 Drawer 9	N/A
Calibration Target (Correction Jig for LDWS/LKAS)	09890 3V100		SHOP	N/A

REQUIRED PART:

Part Name	Part Number	Figure	Qty.	Comments
Multi-Function Camera	99211 K0500QQK		1	2023MY
	99211 K0600QQK		1	2024MY

Note: The replacement part numbers will require a VIN entry for parts ordering. DO NOT order these parts for stocking purposes, related to this Customer Action. Supply is very limited. Until supply stabilizes, please confirm part availability before scheduling customers. Please be sure to expedite warranty claim filing.

WARRANTY INFORMATION:

N Code: N99 C Code: C99

Claim Type	Causal P/N	Qty.	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
V	99211 K0500	0	(CA2605) Front View Camera Replacement	260077R0	0.6 M/H	99211 K0500QQK or 99211 K0600QQK	1

Note: When substitute transportation is provided, manually enter sublet code 'X2' for rental expense reimbursement or one roundtrip rideshare expense. A [Vehicle Diagnosis Number \(VDN\)](#) MUST be created for DTC C272246 prior to ordering parts and performing necessary procedure(s), as outlined in this TSB. If a VDN is not created, Parts Ordering and Warranty claim submission issues WILL occur. Any claims for replacement parts are subject to Warranty review and chargeback.