

REFERENCE:	TSB: 08-279-26 GROUP: 08 - Electrical	Date:	July 15, 2026	REVISION:	—
VEHICLES AFFECTED:	2026 (WL) Jeep Grand Cherokee / Grand Cherokee L This bulletin applies to vehicles built on or before July 16, 2026 (MDH 0716XX) equipped with ATC W/3 Zone Temp Control (Sales Code HAH) or ATC W/4 Zone Temp Control (Sales Code HAL).			MARKET APPLICABILITY: ☒ NA☐ MEA ☐ SA☐ IAP ☐ EE☐ CH NOTE: This bulletin applies to North America markets.	
CUSTOMER SYMPTOM:	Customers must experience a Malfunction Indicator Lamp (MIL) illumination and the vehicle must exhibit/set the following Diagnostic Trouble Code (DTC): - B1148-2A - Left Rear Heated Seat Switch - Stuck. Customers may also comment on one or more of the following: - Rear heated/vented seats stop working. - The rear heated/vented seat button is not illuminating.				
CAUSE:	HVAC software				

REPAIR SUMMARY:

This bulletin involves reprogramming the HVAC module with the latest software.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
18-50-10-AW	Module, Heating Ventilation Air Conditioning (HVAC) - Reprogram (0 - Introduction)	6 - Electrical and Body Systems	0.3 Hrs.
Failure Code	CC	Customer Concern	

The dealer must use failure code CC with this Technical Service Bulletin.

- If the customer's concern matches the SYMPTOM identified in the Technical Service Bulletin, failure code CC is to be used.
- When utilizing this failure code, the 3C's (customer's concern, cause and correction) must be provided for processing Technical Service Bulletin flash/reprogramming conditions.

SPECIAL TOOLS/EQUIPMENT:

Description	Ref. No.	Notes
wiTECH or Equivalent	-	-

DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/ Service Library, verify all related systems are functioning as designed. If Diagnostic Trouble Codes (DTCs) or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If the customer describes any of the symptoms listed above in the customer symptom section, perform the Repair Procedure.

REPAIR PROCEDURE:

NOTE: Install a battery charger to ensure battery voltage does not drop below 13.2 volts. Do not allow the charging voltage to climb above 13.5 volts during the flash process.

NOTE: If this flash process is interrupted/aborted, the flash should be restarted.

1. Reprogram the HVAC module with the latest software. If issues arise when flashing a module using the wiTECH Diagnostic Application, please submit a ticket to the Helpdesk. The helpdesk can be found within the Help menu.
2. Clear any DTCs that may have been set in any modules due to reprogramming. The wiTECH application will automatically present all DTCs after the flash and allow them to be cleared.
3. Using wiTECH, perform the HVAC module hard reset by navigating to the Guided Diagnostics menu --> Selecting Reset ECU --> Select "HVAC" from the list of modules --> Click "Continue" at the bottom of the page then follow the wiTECH prompts.
4. Perform an actuator calibration test by navigating to the HVAC --> "System Tests" --> "Actuator Calibration Test". Click "Continue" then follow the wiTECH prompts.
5. Clear DTC's.

POLICY:

Reimbursable within the provisions of the warranty.

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