

Technical Service Bulletin (TSB) Battery Pack Control Module (BPCM) Update

REFERENCE:	TSB: 08-271-26 GROUP: 08 - Electrical	Date:	July 10, 2026	REVISION:	—
VEHICLES AFFECTED:	2017 - 2018 (RU) Chrysler Pacifica / Voyager This bulletin applies to vehicles equipped with a 3.6L V6 Plug-In Hybrid Engine (Sales Code EH3).			MARKET APPLICABILITY: ☒ NA☐ MEA ☐ SA☐ IAP ☐ EE☐ CH NOTE: This bulletin applies to the North America market.	
CUSTOMER SYMPTOM:	Customers must experience a Malfunction Indicator Lamp (MIL) illumination and the vehicle must exhibit/set the following Diagnostic Trouble Code (DTC): U0412-00 - Invalid Data Received From Battery Energy Control Module "A".				
CAUSE:	BPCM Software				

DISCUSSION:

This Information Only bulletin contains information helpful or useful for technicians in diagnosing. During vehicle startup, the Hybrid Control Processor (HCP) continuously monitors CAN bus communications for messages from the Battery Pack Control Module (BPCM). When the HCP does not receive the expected BPCM message within the calibrated timeout period, Diagnostic Trouble Code (DTC) U0412-00 will set.

Current BPCM software may not consistently transmit the required message within the specified timing window during initialization. Updated BPCM software is being developed to ensure the message is transmitted within the required timeframe, preventing the unintentional setting of DTC U0412-00.

The revised BPCM software is currently planned for release in Q3 2026.

In the interim, clear the DTC and allow the vehicle to sit with the ignition OFF for 2 hours. After the 2-hour period, start the vehicle and check whether the DTC returns. If the DTC returns, please contact Technical Assistance.

POLICY:

Information Only.