



Connection offline

Technical Service Bulletin

Transaction No.: **2028902/5**

39 Squealing, howling, or whistling noise from under vehicle when cold

Release date: Jun 23, 2026

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
A4, A5, Q5, and Q7	2012 – 2015	All	With quattro®
A8	2012 – 2013 2015		
A4 Avant	2012		
S4, S5, RS 5, RS 5 Cabriolet, and Q5 Hybrid	2013 – 2015		
A6, S6, A7, and S7	2013 – 2014		
S8	2013 2015		
allroad, and A5 Cabriolet	2014 – 2015		
RS 7	2014		

REVISION HISTORY		
Revision	Date	Purpose
5	-	Revised header (Updated models) Revised <i>Condition</i> (Updated verbiage, added model table) Revised <i>Technical Background</i> (Updated verbiage) Revised <i>Service</i> (Updated verbiage) Revised <i>Warranty</i> (Updated labor operations)
4	04/28/2015	Revised header (Added 2015 models)
3	5/5/2014	Revised title Revised header (Added 2013 and 2014 models)

Customer states:

- The customer complains that there are whining/whistling noises while driving, for example at speeds of ~37 mph (60 km/h). The noises only occur when it is cold outside and during the first few minutes of the journey. When the vehicle reaches its operating temperature, the noises can no longer be heard.

Workshop findings:

- The customer statement can be reproduced.
- No issues can be found when the engine has reached its operating temperature.

Technical Background

Quality issues on center propshaft bearing.

Production Solution

Not applicable.

Service

Taking all aspects specified above into account, try to reproduce the customer complaint (based on the customer statement/workshop findings and technical background) so that it can be clearly assigned to this TSB. The following measure must only be carried out if all the criteria (model/type, model year, chassis number, engine/gearbox code, PR number(s), part number, software version, etc.) apply exactly. Otherwise, this measure will not resolve the issue, and repeat repairs may be necessary. In such a case, we may reject the warranty claim and charge back the cost of the parts.

If the complaint described in this TSB can be reproduced, replace the propshaft as per ETKA part information and as specified in the Workshop Manual.

Warranty

Claim Type:	• Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	3902		
Damage Code:	0020		
Labor Operations:	Propeller shaft remove and install	3902 19XX	See SRT with associated operations
Claim Comment:	As per TSB 2028902/5		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Please note the information on predecessors and items that are included and excluded in the repair operations, as well as any associated tasks

Additional Information

All parts and service references provided in this TSB (**2028902**) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.

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