



# Service Bulletin

Bulletin No.: PIT6524

Date: June, 2026

## PRELIMINARY INFORMATION

**Subject: K47 Rear Drive Control Module U3000 Sym 92**

| Brand:    | Model:   | Model Year: |    | VIN: |     | Engine: | Transmission: |
|-----------|----------|-------------|----|------|-----|---------|---------------|
|           |          | from        | to | from | to  |         |               |
| Buick     | Enclave  | 2025 -2026  |    | ALL  | ALL | ALL     | ALL           |
| Chevrolet | Traverse | 2024 -2026  |    | ALL  | ALL | LK0     | ALL           |
| GMC       | Acadia   | 2024 -2026  |    | ALL  | ALL | ALL     | ALL           |

|                                   |                                                                                                                                                                                                                                                                                    |
|-----------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Involved Region or Country</b> | North America                                                                                                                                                                                                                                                                      |
| <b>Additional Options (RPO)</b>   | F48                                                                                                                                                                                                                                                                                |
| <b>Condition</b>                  | At initial ignition on the customer may get a "Service All Wheel Drive" or "Service 4WD" message on the DIC.<br>The customer may also comment that the all-wheel drive system is not working.<br>On inspection technicians may find U3000 Sym 92 set as a current or history code. |
| <b>Cause</b>                      | Engineering is currently investigating                                                                                                                                                                                                                                             |

### Correction

Do Not Replace The K47 Rear Drive Control Module for this condition as it will not resolve the concern.

Disconnect the battery for 20 minutes to reset the module.

Reconnect the battery and perform a full vehicle power up/down cycle.

Log into GDS2 and clear all diagnostic trouble codes.

Return the vehicle to the customer.

Advise the customer that engineering is investigating the concern and, in the meantime, please continue to drive your vehicle, but this fault may or may not return again.

The PI will be updated or replaced with a TSB once a determination has been made.

**Note:** A new module will not resolve the concern and will function the same way. The reset above will clear the code and recover AWD functionality until the fault occurs again. (the fault may or may not return)

**Warranty Information**

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

| Labor Operation                                          | Description                               | Labor Time |
|----------------------------------------------------------|-------------------------------------------|------------|
| 2880758*                                                 | U3000 Sym 92 Global Reset and Clear Codes | 0.4 Hr.    |
| *This is a unique Labor Operation for Bulletin use only. |                                           |            |

|          |                       |
|----------|-----------------------|
| Version  | 1                     |
| Modified | 06/05/2026 Created on |

