

V O L V O

Volvo Car USA LLC

Technical Journal

Technical Journal Title Check Engine Light or Charging Error Message with DTC ISGM P056200		Ref. No. TJ 37103.6.0	
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Car Market United States and Canada	Partner 3 US 7510 Volvo Car USA	Function Group 3210	
Function Description Alternator		Page Page 1 of 3	

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

DESCRIPTION:

*VST Operation No list updated.

If a customer experiences a “Check Engine Light” or a “Charging error” message in the DIM together with DTC ISGM P056200, or in combination with all the DTCs listed below, please follow the advice under “Service”.

Note: These DTCs are related to the vehicle’s 48-volt system and are not an indication of an actual fault with the ISGM hardware.

- Several ISGM units have been sent to the supplier for analysis, with no faults found.

DIM - Driver Information Module

ISGM - Integrated Starter Generator Module

CEM - Central Electronic Module

ECM - Engine Control Module

MVCM - Medium Voltage Converter Module

MVBM - Medium Voltage Battery Module

VCU1 - Vehicle Computational Unit 1

CSC Customer Symptom Codes

Code	Description
7B	Starting/Engine does not start/Engine does not turn/No clicking sound at start attempt
BJ	Starting/Engine does not start/Unsure when/at all times
EF	Engine Remote Start (ERS)/Does not work
6J	Text window and warning symbol/Low battery
IV	Text window and warning symbol/Text message
DL	Warning lights and chimes/Malfunction Indicator Light ("Check engine" light) indication/no indication

Technical Journal 37103.6.0

DTC Diagnostic Trouble Codes

Control Module	Code	Fault Type
ISGM	P056200	Permanent
ISGM	P2CC321	Permanent
ISGM	P063C21	Permanent

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
224	L1	BL1KERS					2024-9999		-	202317-999952
227	L1	BL1KERS					2024-9999		-	202317-999952
236	06	B06KERS					2024-9999		-	202317-999952
238	06	B06KERS					2024-9999		-	202317-999952
246	06	B06KERS					2024-9999		-	202317-999952
246	L1	BL1KERS					2024-9999		-	202317-999952
246	M1	BM1KERS					2025-9999		-	202417-999952
256	06	B06KERS					2024-9999		-	202317-999952
256	L1	BL1KERS					2024-9999		-	202317-999952
256	M1	BM1KERS					2025-9999		-	202417-999952
536	L1	BL1KERS					2024-9999		-	202317-999952

SERVICE:

A new, more robust ISGM software v5.0.5 has been released.

If the software version is earlier than v5.0.5, perform an upgrade of the software according to TJ 31543.

Do not replace the ISGM. The ISGM is just a messenger that detects issues in the 48-volt system.

If the car has more ISGM DTCs than the three presented in this Technical Journal or DTCs on other units that match customer complaints, start the fault tracing for these DTCs according to VIDA symptom-based fault tracing.

Always start by checking if the car has the latest software according to TJ 31543.

These three DTCs stated in this TJ are set because the ISGM has detected a low voltage in the medium voltage system, (48 volt), and it needs to be fault traced according VIDA.

Note: If DTC P2CC321 and P063C21 are set together with P056200, the car cannot be started on the first start attempt. If the car starts after a key cycle, the fault has disappeared. The check engine light will stay on for a certain number of driving cycles, even after the fault has disappeared.

Your warranty claim will be rejected if the procedure in this TJ is not followed. This will be followed by using warranty claim control.

Warranty claim info:

To get a warranty claim accepted for a job described in this TJ, use the corresponding VST OP number stated in this TJ.

Please note that fault tracing is not eligible for separate reimbursement under this TJ. Any fault tracing VST operation numbers will be rejected. Note that the TJ number must be stated in the repair order text.

VST Operation Number

VST Operation Number	Description
98820-2	Software download incl VIDA connection acc to TJ

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use the concern area "Vehicle Report" and the sub-concern area "Support Needed", use function group 3210.