



STAR ONLINE PUBLICATION



Case Number: S2623000029

Release Date: April 2026

Symptom/Vehicle Issue: B235C-64-TRAILER CONNECTION - SIGNAL PLAUSIBILITY FAILURE Diagnostic Trouble Code (DTC) Set.

Models Affected:

2025-2026 Ram 1500 (DT)
2025-2026 Ram 3500 (DD D2)

2025-2026 Ram 2500 (DJ)
2025-2026 Ram 4500/5500 (DP)

Customer Complaint/Technician Observation: Trailer Disconnected message on the cluster. Technician may find B235C-64 Set in the Integrated Trailer Module (ITCM)

Discussion: Follow the published diagnostics for B235C-64. Verify both the vehicle side and the trailer side wiring are in good condition with no physical damage to connectors, pins and circuits. If after following the DTC fault diagnostics the condition is still not resolved, engineering is investigating and a service update is expected 3rd quarter 2026.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous case details that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.