



Connection offline

Technical Service Bulletin

Transaction No.: **2081656/1**

97 Central locking not working, event memory entry B147611 or B147711 in diagnostic address 0009

Release date: Apr 13, 2026

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
A5, S5 (FU), Q5, Q5 Sportback, SQ5, and SQ5 Sportback (GU)	2025 – 2026	All	With PR Code: 2F1
A6 Sportback e-tron, S6 Sportback e-tron, Q6 e-tron, Q6 Sportback e-tron, SQ6 e-tron, and SQ6 Sportback e-tron	2025		
A6	2026		

Customer states:

Central locking does not work or intermittently does not work.

Workshop findings:

The following event memory entry is logged in onboard supply control unit J519 (diagnostic address 0009):

- **B147611** - Left front outside door handle touch sensor, short circuit to ground

OR

- **B147711** - Right front outside door handle touch sensor, short circuit to ground

Technical Background

Software issue.

The input at onboard supply control unit J519 which is monitored with these event memory entries is not occupied if the vehicle is equipped with the *digital key* (PR number 2F1).

These entries are logged for no good reason on vehicles with this equipment.

Production Solution

Not applicable.

Service

Erase the event memory entry **“B147611 - Left front outside door handle touch sensor, short circuit to ground” / “B147711 - Right front outside door handle touch sensor, short circuit to ground”** in onboard supply control unit J519 (diagnostic address 0009) even if the entry is logged as static/active.

These event memory entries have no effect on functions on vehicles equipped with the *digital key* (PR number 2F1). The input at onboard supply control unit J519, which is monitored with these event memory entries, is not occupied on such vehicles and the entries are logged for no good reason.

Any additional repair suggestions from Guided Fault Finding in ODIS-S are not relevant and should be ignored.

If there is an issue with the central locking, this has different causes in this case and must be identified by performing further workshop work and diagnostic work. Also check other existing TPIs where appropriate.

Warranty



Billing via this TSB is only permitted for erasing the event memory entries specified above which are logged for no good reason.

Other repair work resulting from complaints about the central locking must be billed via the component causing the issue WITHOUT specifying this TSB.

Claim Type:	If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9710		
Damage Code:	0039		
Labor Operations:	GFF / Guided Functions	0150 0010	See SRT with associated operations
	GFF / Guided Functions	0150 0060	Labor according to diagnostic log
Claim Comment:	As per TSB 2081656/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Please note the information on predecessors and items that are included and excluded in the repair operations, as well as any associated tasks.

Additional Information

All part and service references provided in this TSB (**2081656**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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