



Connection offline

Vehicle-specific service

Transaction No.: **2080697/2**

87 PSS Air conditioning system occasionally does not work, DTC B10AE22, U193500 stored in 0008 HVAC Electronics

Release date: Apr 29, 2026

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
A3, S3, RS3	2024 – 2026	All	Not applicable

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised <i>Warranty</i> (Add warranty table)
1	01/21/2026	Initial publication

Customer states:

The customer complains that the air conditioning system occasionally does not work. The issue resolves itself after switching off the vehicle and then performing a bus sleep cycle.

Workshop findings:

The complaint can occasionally be reproduced in the workshop during a road test. Various entries relating to the control motors are logged in diagnostic address 0008.

The following DTCs are stored in the HVAC Electronics (automatic control), J979 (address word 0008):

- **DTC U193500** Interior air conditioning function restriction
- **DTC B10AE22** High pressure sensor, upper limit exceeded

Technical Background

Software issue.

Production Solution

Implemented in production in week 51/2024.

Service

1. Explain to the customer that this matter is being reviewed, and you will be advised if any action is determined to be needed. A result should be available by the end of the second quarter of 2026 (subject to change) and that no repairs are necessary at this point.
2. Do not replace any components for this condition since this will not resolve the customer's concern.
3. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in Audi Now; Service | AU-US > Pending Service Solutions (PSS).

Warranty

Replacing parts or attempting repairs on the control motor will not fix the problem. Unjustified work/replacement parts will be charged back. Invoicing under warranty is not permitted.

Claim Type:	If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	8720		
Damage Code:	0039		
Labor Operations:	GFF / Guided Functions	0150 0010	See SRT with associated operations
	GFF / Guided Functions	0150 0060	Time stated on the diagnostic protocol
	Please note the information on predecessors and items that are included and excluded in the repair operations, as well as any associated tasks.		
Claim Comment:	As per TSB 2080697/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2080697**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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