

Technical Service Bulletin (TSB)

Water In Fuel (WIF) Indicator Light

REFERENCE:	TSB: 14-004-26 GROUP: 14 - Fuel System	Date:	April 16, 2026	REVISION:	—
VEHICLES AFFECTED:	2025 - 2026 (D2) RAM 3500 Pickup 2025 - 2026 (DJ) RAM 2500 Pickup 2025 (DD) RAM 3500 Cab Chassis 2025 (DP) RAM 4500/5500 Cab Chassis This bulletin applies to the DD and DP vehicles built with a 6.7L I6 Cummins HO Turbo Diesel engine (Sales Code ETM) or a 6.7L I6 Cummins Turbo Diesel engine (Sales Codes ETN). This bulletin applies to the D2 and DJ vehicles built on or before January 23, 2026 (MDH 0123XX) equipped with a 6.7L I6 Cummins HO Turbo Diesel engine (Sales Code ETM) or a 6.7L I6 Cummins Turbo Diesel engine (Sales Codes ETN).			MARKET APPLICABILITY: ☒ NA☐ MEA ☐ SA☐ IAP ☐ EE☐ CH NOTE: This bulletin applies to the North America market.	
CUSTOMER SYMPTOM:	Customers must experience a Malfunction Indicator Lamp (MIL) illumination and the vehicle must exhibit/set the following Diagnostic Trouble Code (DTC): P2269-00 - Water In Fuel Condition.				
CAUSE:	Persistent WIF Light caused by incomplete draining of the fuel filter housing.				

REPAIR SUMMARY:

This bulletin involves draining the WIF separator and swapping the WIF sensor signal and ground terminals within the harness connector from their original positions.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
08-14-32-90	Drain WIF Separator and Swap the WIF Sensor Connector Pins (1 - Semi-Skilled))	14 - Fuel System	0.7 Hrs.
Failure Code	ZZ	Service Action	

DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/Service Library, verify all related systems are functioning as designed. If DTCs or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If the customer describes the symptom/condition above, perform the repair procedure.

SPECIAL TOOLS/EQUIPMENT:

Description	Ref. No.	Notes
wiTECH or Equivalent	–	–
Terminal Extraction Kit or Equivalent	10300A	–

REPAIR PROCEDURE:

1. Disconnect and isolate the negative battery cable(s). Refer to the detailed procedures available DealerCONNECT > Service Library> under: 08 - Electrical/Battery System/Standard Procedure.
2. Remove the left front wheelhouse splash shield. Refer to the detailed procedures available DealerCONNECT > Service Library> under: 23 - Body/Exterior/SHIELD, Splash/Removal and Installation.
3. **With engine not running**, Route the fuel drain hose to an appropriate container and rotate drain valves [Fig 1](#) one quarter turn counterclockwise to open it.

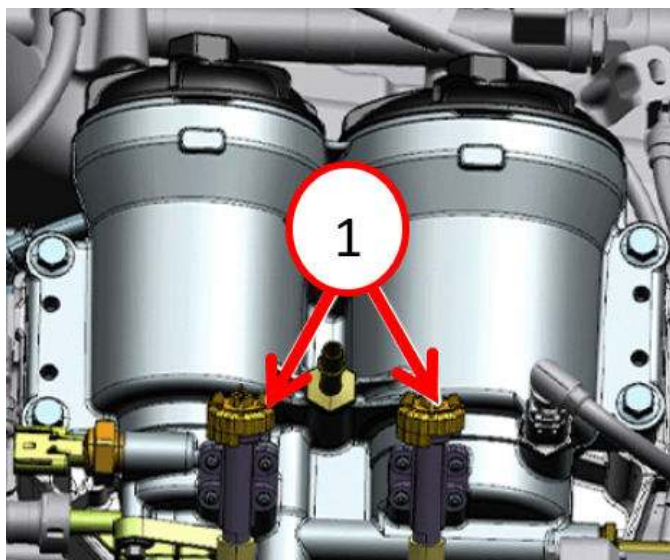


Fig. 1
Water Separator

1 - Water Separator Drain Valves

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4. Disconnect the WIF sensor wire harness connector.

5. Remove the WIF sensor [Fig 2](#).

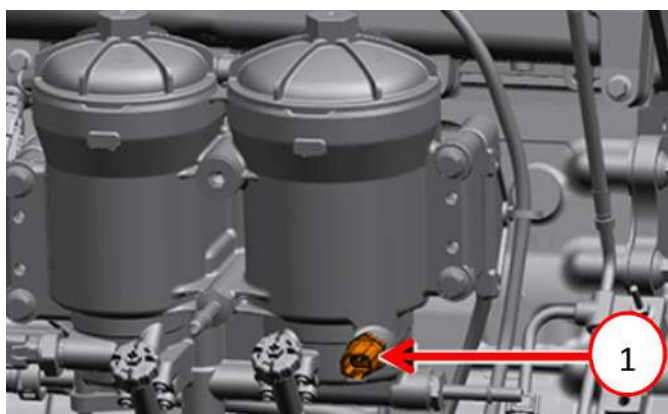


Fig. 2
WIF Sensor

1 - WIF Sensor

6. Using the wiring diagrams, refer to DealerCONNECT > Service Library> Wiring > Powertrain > Engine > Fuel Delivery System - 6.7L. From the Terminal Extraction Kit or equivalent, remove the two terminals for the signal wire (G123) and the sensor ground (K914) from their original positions in the harness connector.
7. Swap the locations of G123 and K914.
8. Reassemble the harness connector.
9. Inspect the sensor body, threads and the sensor O-ring seal, **ONLY** replace the sensor if the body is damaged, the threads are damaged (stripped or hammered threads), or if the sensor O-ring seal is damaged (broken or cracked o-ring).
10. Clean the sensor body (and the receptacle in the housing) thoroughly, making sure it is clean and completely dry before re-installation. Avoid contaminating the probe or seal surfaces.
11. Thread the sensor back into the housing by hand.
12. Torque the sensor to 3.5 N.m (2.6 ft. lbs). Verify the WIF Sensor pins are now in a near vertical position.
13. Reconnect the WIF sensor harness connector.
14. Close the drain valves.
15. Install the left front wheelhouse splash shield. Refer to the detailed procedures available DealerCONNECT > Service Library> under: 23 - Body/Exterior/SHIELD, Splash/Removal and Installation.
16. Connect and isolate the negative battery cable(s). Refer to the detailed procedures available DealerCONNECT > Service Library> under: 08 - Electrical/Battery System/Standard Procedure.
17. Prime the fuel system Refer to the detailed procedures available DealerCONNECT > Service Library> under: 09 - Engine/Fuel System/Standard Procedure.
18. Start the vehicle and check for leaks.
19. Clear DTCs.

POLICY:

Reimbursable within the provisions of the warranty.

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