



Global Telematics Box Module Over The Air Update from
R5N & R5R1 to R5T TBM2.H Software Version (FOTA)

9/9/2025

**VEHICLES
AFFECTED:**

2025 - 2026 (DJ) RAM 2500 Pickup
2025 - 2026 (D2) RAM 3500 Pickup
2025 - 2026 (DD) RAM 3500 Cab Chassis
2025 - 2026 (DF) RAM 3500 10K Lb. Cab Chassis
2025 - 2026 (DP) RAM 4500/5500 Cab Chassis

This bulletin applies to vehicles equipped with a Global Telematics
Box Module (TBM) (Sales Code RDG)

MARKET APPLICABILITY:

☒ NA	☐ MEA
☐ SA	☐ IAP
☐ EE	☐ CH

**CUSTOMER
SYMPTOM:**

Customers may experience one or more of the following:

- Error display of "Uconnect Box Requires Service/Wifi Unavailable" pop-ups; [TBM DTC B22A9-96 Internal Performance Failure].
- Error display of "Uconnect Box Requires Service" pop-ups; [TBM DTCs B1560, B1561, B1562 - Antenna loose connection].
- TBM sleep mode not working causing battery drain in some cases.