



Global Telematics Box Module Over The Air Update from  
5.63 to 5.65 TBM2.0 Software Version (FOTA)

9/4/2025

**VEHICLES  
AFFECTED:**

2026 (RU) Chrysler Pacifica / Voyager

This bulletin applies to vehicles equipped with a Global Telematics  
Box Module (TBM) (Sales Code RDG)

**CUSTOMER  
SYMPTOM:**

Customers may experience one or more of the following:

- Error display of "Uconnect Box Requires Service/Wifi Unavailable" pop-ups; [ TBM DTC B22A9-96 Internal Performance Failure ].
- Error display of "Uconnect Box Requires Service" pop-ups; [ TBM DTCs B1560, B1561, B1562 - Antenna loose connection ].

**MARKET APPLICABILITY:**

- |                                        |                              |
|----------------------------------------|------------------------------|
| <input checked="" type="checkbox"/> NA | <input type="checkbox"/> MEA |
| <input type="checkbox"/> SA            | <input type="checkbox"/> IAP |
| <input type="checkbox"/> EE            | <input type="checkbox"/> CH  |