

Technical Service Bulletin

Topic	35 Gearbox: yellow warning lamp, drive system fault with event memory entry P284D00
Market area	United States 444 Volkswagen of America, Inc. (6444)
Brand	Audi
Transaction No.	2078846/1
Level	EH
Status	Released for publishing
Release date	Aug 1, 2025

Diagnostic trouble codes

Diagnostic address	Diagnostic trouble code	Fault symptom	Storage state
0002 - Transmission electronics	P284D00: Shift Fork "A" Unrequested Movement		static
0002 - Transmission electronics	P284D00: Shift Fork "A" Unrequested Movement		Intermittent

New customer code

Object of complaint	Complaint type	Position
transmission -> transmission control operation -> engage gear/driving position -> engaging 1st gear/driving position	functionality -> cannot be selected	
information, navigation, communication, entertainment -> malfunction display symbols -> transmission malfunction display	functionality -> activates	
transmission -> power distribution, transmission of power -> transmission of power -> transmission of power in transmission	functionality -> partially out of order	
transmission -> transmission control operation -> engage gear/driving position -> engaging 7th gear/driving position	functionality -> cannot be selected	

Vehicle data

A5 mit DL382 und DL552 Getriebe

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
FU*	2025	A		*	*	*

Q5 mit Getriebe DL382 und DL552

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
GU*	2025	A		*	*	*

Documents

Document name
master.xml



Connection offline

Technical Service Bulletin

Transaction No.: **2078846/1**

35 Gearbox: yellow warning lamp, drive system fault with event memory entry
P284D00

Release date: Aug 1, 2025

Condition

Customer states:

- Warning message in instrument cluster: "Drive system: fault. Limited performance. Please contact workshop"

Workshop findings:

The following DTC (static/intermittent) and symptom code is logged in *the transmission control module -J217-*, (address word 0002):

- DTC P284D00:** Shift Fork "A" Unrequested Movement (symptom: 20839)

Technical Background

Not applicable.

Production Solution

Not applicable.

Service



NOTICE

This bulletin may apply to vehicles still within the new model launch repair authorization period!

- **For vehicles still in the launch phase, the workshop must create a case with the Technical Assistance Center (TAC) per the repair authorization. Reference this TSB number in the first line of the TAC case.**

- Please read out all transmission measured values from 0002 and upload them to GFF paperless.
- Switch off the ignition so that the instrument cluster and the transmission position display on the selector lever turn off.
- Then wait three minutes without operating the vehicle; for example, do not open any of the doors and do not use the MMI.
- Wait for 3 minutes and then use Guided Fault Finding to work through the test plan for event memory entry *P284D00*.

If Guided Fault Finding cannot determine a cause for the fault, perform the following routine to improve shift quality:

- Select the following: Guided Function -> 0002 - Analysis functions transmission -> **2-** Calibration of Gear Position Distance Sensors -G487- to -G490- as control measurement.
- Repeat calibration of the gear position sensors **10x**.

Warranty

Claim Type:	If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	3410		
Damage Code:	0010		
Labor Operations:	GFF / Guided Functions	0150 0010	See SRT with associated operations
	GFF / Guided Functions	0150 0060	See SRT with associated operations
Claim Comment:	As per TSB 2078831/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2078831**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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