



Connection offline

Vehicle-specific service

Topic	91 PSS myAudi app: auxiliary air conditioner does not start - A/C compressor overload protection active, B1453F3
Market area	United States 444 Volkswagen of America, Inc. (6444)
Brand	Audi
Transaction No.	2078766/1
Level	EH
Status	Released for publishing
Release date	Aug 1, 2025

Vehicle data

2025 Q6 e-Tron

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
GF*	2025	A		*	*	*

Chassis numbers

Manufacturer	Filler	Type	Filler	MY	Factory	From	To	Prod from	Prod to
WA1	*	GF	*	S	A	000001	999999		

Control units

Diagnostic address	Software part number	Software version	Hardware part number	Hardware version
065D - A/C compressor sub	*	1420	*	H70

Documents

Document name
master.xml



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Condition

Customer states:

The auxiliary air conditioner permanently cannot be started via the myAudi app.

All other functions available via the myAudi app are working.

Workshop findings:

The workshop can reproduce the complaint **and** the event memory entry “**B1453F3**: A/C compressor overload protection active” (passive or active) is logged in the diagnostic log under the address 00C5 – Thermal management.

Technical Background

Software issue.

Production Solution

Starting from week 48/2025.

Service

If the customer's vehicle condition matches the condition listed in the *Technical Background* of this PSS TSB:

1. Explain to the customer that a solution is expected to be available by the end of the fourth quarter of 2025 (subject to change) and that no repairs are necessary at this point.
2. Do not replace any components for this condition since this will not resolve the customer's concern.
3. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links >> Service*).

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2078766**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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