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| REFERENCE:         | TSB: 08-014-25 REV. C<br>GROUP: 08 - Electrical                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Date: | July 2, 2025 | REVISION:                                                                                                                                                                                                                                                                                                                                                                                                                          | 08-014-25 REV. B |
| VEHICLES AFFECTED: | 2024 (KM) Jeep Wagoneer S<br>This bulletin applies to vehicles equipped with 400V G2500 FR/RR Elec Drive Motors (Sales Code ELD).                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |       |              | MARKET APPLICABILITY:<br><div><input checked="" type="checkbox"/> NA<input checked="" type="checkbox"/> MEA<br/><input checked="" type="checkbox"/> SA<input checked="" type="checkbox"/> IAP<br/><input checked="" type="checkbox"/> EE<input checked="" type="checkbox"/> CH</div><br>NOTE: **This bulletin applies to North and South America, Enlarged Europe, Middle East & Africa, India & Asia Pacific and China markets.** |                  |
| CUSTOMER SYMPTOM:  | Customers may experience a Malfunction Indicator Lamp (MIL) illumination and the vehicle may exhibit/set one or more of the following Diagnostic Trouble Codes (DTCs): <ul style="list-style-type: none"><li>**C10FA-00 - Wheel Hub disconnect Actuator Performance Left.</li><li>C10FB-00 - Wheel Hub disconnect Actuator Performance Right.**</li><li>C10F8-00 - Left Front Wheel Hub Disconnect Actuator Position Sensor Circuit Range/Performance.</li><li>C10F9-00 - Right Front Wheel Hub Disconnect Actuator Position Sensor Circuit Range/Performance.</li><li>P061B-00 - Internal Control Module Torque Calculation Performance.</li></ul> Customers may also comment on one or more of the following: <ul style="list-style-type: none"><li>Instrument Panel Cluster (IPC), radio range and charge time estimations and messages are not correct.</li><li>Battery range incorrect.</li><li>Improved battery State of Charge (SoC) accuracy in off-nominal conditions.</li><li>Battery heating values incorrect on radio when on Performance Pages display.</li><li>Charging does not start when plugged in.</li><li>Charging is not indicating when battery is at full charge.</li><li>Charging slow or takes too long.</li><li>Bumps and jerks while accelerating or decelerating.</li><li>Wrench icon is illuminated on the IPC.</li><li>Turtle icon is illuminated on the IPC.</li><li>Vehicle enters into limp home mode.</li></ul> In addition, the following software enhancement is also available: <ul style="list-style-type: none"><li>Enables compatibility with the Flo V3 Chargers.</li></ul> |       |              |                                                                                                                                                                                                                                                                                                                                                                                                                                    |                  |
| CAUSE:             | EVCU software update                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |       |              |                                                                                                                                                                                                                                                                                                                                                                                                                                    |                  |

**This bulletin supersedes Technical Service Bulletin (TSB) 08-014-25 REV. B, date of issue April 29, 2025, which should be removed from your files. All revisions are highlighted with **\*\*asterisks\*\*** and include additional DTCs, new Market Applicability note, updated RSU number and date, new LOPs and an additional Repair Procedure note.**

**This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) \*\*25-120, date of issue July 02, 2025\*\*. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty.**

**NOTE: The RSU portion of this service bulletin covers U.S. and Canada only.**

#### REPAIR SUMMARY:

This bulletin involves reprogramming the IDCM, BPCM, MCP A, MCP B and the EVCU with the latest available software and then, if needed, performing a Wheel End Disconnect Position Learn routine.

#### CLAIMS DATA:

| Labor Operation No: | Labor Description                                                                         | Skill Category                  | Labor Time |
|---------------------|-------------------------------------------------------------------------------------------|---------------------------------|------------|
| **18-19-17-90       | Inspect IDCM, BPCM, MCPA, MCPB, and EVCU Module Software Levels (0 - Introduction)        | 6 - Electrical and Body Systems | 0.2 Hrs.   |
| 18-19-17-92         | Inspect and Reprogram IDCM, BPCM, MCPA, MCPB, and EVCU Module Software (0 - Introduction) | 6 - Electrical and Body Systems | 1.3 Hrs.** |
| Failure Code        | RF                                                                                        | Required Flash                  |            |
|                     | CC                                                                                        | Customer Concern                |            |

**The dealer must choose which failure code to use depending on if this is a Rapid Service Update (RSU) or Technical Service Bulletin.**

- The “RF” failure code is required for essential module flash/reprogramming and can only be used after confirmation that the VIN is included on the RSU.
- The failure code “RF” (Required Flash) can no longer be used on Technical Service Bulletin flashes. The “RF” failure code must be used on an RSU.
- If the customer’s concern matches the SYMPTOM/CONDITION identified in the Technical Service Bulletin, failure code CC is to be used. When utilizing this failure code, the 3C’s must be supplied.

#### DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/Service Library, verify all related systems are functioning as designed. If DTCs or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. If any vehicle not on the VIN list exhibits any of the symptom listed above in the customer symptom section, perform the Repair Procedure.

#### SPECIAL TOOLS/EQUIPMENT:

| Description          | Ref. No. | Notes |
|----------------------|----------|-------|
| wiTECH or Equivalent | —        | —     |

**REPAIR PROCEDURE:****WARNING!**

- Before performing the software reprogramming, it is necessary to make the vehicle safe.
- When performing repairs that directly involve or imply possible contact with live high voltage components/systems, the technician must ensure that the power supply of the high-voltage system is disconnected throughout the operation.
- Only specifically trained technicians qualified to perform repairs on vehicles with high voltage systems under current national laws/regulations are authorized to work on the vehicle.
- Before performing any diagnostic repair work on the vehicle, carefully read and comply with the general instructions for working safely on hybrid/electric vehicles and use suitable general equipment and Personal Protective Equipment (PPE).
- The vehicle must not be connected to a high voltage charger when performing software updates.

**NOTE:**

- Install a 12 volt battery charger to ensure sufficient battery voltage which can also support 50-60 amps during the flash process.
- The remote battery posts (jump posts) under the hood may be used to connect a 12 volt battery charger to eliminate the need to remove the battery.
- If this flash process is interrupted/aborted, the flash should be restarted.

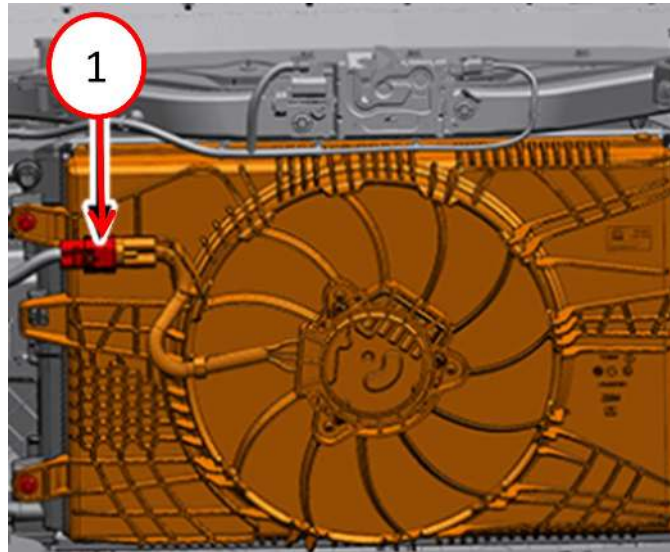
**CAUTION!**

- To lower the risk of failure modes prior to the flash update, do not open trunk, frunk or passenger door without first opening the driver door before performing this Repair Procedure. This process will not need to be performed after the flash update has been completed.
- Minimize on-site vehicle movements and ignition cycles where possible before performing this Repair Procedure.
- If the vehicle has recently been driven, on a test drive for example, the vehicle needs to sit and cool down for one hour before performing this update. Failure to allow the vehicle to cool down may result in substantial consequential damage to occur. Pulling the vehicle into the bay does not justify the one hour cool down.

1. Is the vehicle on the RSU VIN list?
  - YES >>> Proceed to [Step 2](#).
  - NO >>> Proceed to [Step 3](#).
2. Does the IDCM, BPCM, MCP A, MCP B and the EVCU have the latest software already installed?
  - YES >>> This bulletin has been completed, use inspect LOP **\*\*(18-19-17-90)\*\*** to close the active RSU.
  - NO >>> Proceed to [Step 3](#).
3. Remove the front storage bin. Refer to the detailed service procedures available in DealerCONNECT/ Service Library under: Service Info> 23 - Body / Exterior / Bin, Storage / Removal.

**NOTE:** The cooling fan must be disconnected to prevent it from powering on, which may interrupt/ abort the flash process.

4. Disconnect the cooling fan wire harness connector [Fig. 1](#).



**Fig. 1**  
Cooling Fan Assembly

1 - Wire Harness To Disconnect/Connect

5. Reprogram the BPCM to the latest available software.
6. Clear DTCs.
7. Are any of the following DTCs now active or pending in the BPCM?
  - P1614-00 - ECU Reset/Recovery Occurred.
  - P2D3A-00 - Forced Hybrid/EV System Shutdown.
  - U029A-00 - Lost Communication With Hybrid Battery Pack Sensor Module.
  - YES >>> Proceed to [Step 8](#).
  - NO >>> Proceed to [Step 10](#).
8. If **P1614** or **P2D3A** are set, use the wiTECH and navigate to the BPCM "Misc Functions" and then select "BPCM Soft Reset". If **U029A** is set, a six-minute sleep cycle will be needed to allow the code to go sleep. After doing the sleep cycle, turn the ignition ON, reconnect the micropod, clear the DTCs and then perform the "BPCM Soft Reset".

**NOTE:** • For the six-minute sleep cycle to be successful, the micropod must be disconnected and the ignition must be set to OFF prior to starting the sleep cycle. Additionally, all accessories, lights and electrical units must be turned off, and hood, trunk and all doors must be closed with no one inside the vehicle. During this sleep cycle, the vehicle may present IPC warnings, chimes and other DTCs.
9. Clear DTCs.
10. Reprogram the MCP A with the latest available software.
11. Reprogram the MCP B with the latest available software.
12. Reprogram the EVCU with the latest available software.
13. Reprogram the IDCM with the latest available software.

14. Can the ignition be turned off?

- YES >>> Proceed to [Step 16](#).
- NO >>> Proceed to [Step 15](#).

15. Disconnect the 12 volt battery charger and the 12 volt battery for 15 seconds.

16. Clear DTCs.

17. Is DTC P167B-00 - Controlled System Shutdown now active in the BPCM?

- YES >>> Proceed to [Step 18](#).
- NO >>> Proceed to [Step 20](#).

18. Using wiTECH, perform a "Impact Event Fault Reset" routine. This routine is located in the 'Misc Functions' menu for the BPCM.

19. Allow the vehicle to go to sleep. This will take approximately six minutes then proceed to [Step 20](#).

**NOTE: For the six-minute sleep cycle to be successful, the micropod must be disconnected and the ignition must be set to OFF prior to starting the sleep cycle. Additionally, all accessories, lights and electrical units must be turned off, and hood, trunk and all doors must be closed with no one inside the vehicle. During this sleep cycle, the vehicle may present IPC warnings, chimes and other DTCs.**

20. Is the vehicle equipped with Wheel End Disconnect (Sales Code DH4)?

- YES >>> Proceed to [Step 21](#).
- NO >>> Proceed to [Step 22](#).

21. Using wiTECH, perform a "Wheel End Disconnect Position Learn" routine. This routine is located in the 'Misc Functions' menu for the EVCU.

**NOTE: If the Wheel End Disconnect Position Learn routine is not successful, roll the vehicle slightly forward so that the wheel end disconnect actuators can align on the spline before attempting to perform the routine again.**

22. Connect the cooling fan wire harness connector [Fig. 1](#).

23. Install the front storage bin. Refer to the detailed service procedures available in DealerCONNECT/ServiceLibrary under: Service Info> 23 - Body / Exterior / Bin, Storage / Installation.

24. Clear any DTCs that may have been set in any modules due to reprogramming. The wiTECH application will automatically present all DTCs after the flash and allow them to be cleared.

**NOTE: \*\*For SA market only, after applying this TSB, it is not necessary to send DID-I or DID-A.\*\***

## **POLICY:**

Reimbursable within the provisions of the warranty.

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