

V O L V O

Volvo Car USA LLC

Technical Journal

Technical Journal Title DIM Message and DTC BECM-POC7800		Ref. No. TJ 37373.3.0	
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Car Market United States and Canada	Partner 3 US 7510 Volvo Car USA	Function Group 3113	
Function Description Battery, high voltage		Page Page 1 of 2	

Rows beginning with * are modified

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DESCRIPTION:

**Information under service, Vehicle Report, VST Operation No updated.*

If the DIM displays a message stating “Drive System Service Required” and the DTC listed below is set, follow the advice under “Service”.

DIM = Driver Information Module

BECM = Battery Energy Control Module

CSC Customer Symptom Codes

Code	Description
53	Driving, Twin Engine/Propulsion using electric motor not possible
71	Starting/Vehicle start-up is not possible
7B	Starting/Engine does not start/Engine does not turn/No clicking sound at start attempt
IV	Text window and warning symbol/Text message

DTC Diagnostic Trouble Codes

Control Module	Code	Fault Type
BECM	POC7800	Permanent

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
224	H6	BH6PHEV					2023-2025		-	202244-202425
225	H6	BH6PHEV					2023-2025		-	202244-202426
238	H6	BH6PHEV					2023-2026		-	202246-202517
246	H6	BH6PHEV					2023-2026		-	202244-202523
256	H6	BH6PHEV					2023-2026		-	202244-202522

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SERVICE:

Do not replace any parts. This is not a hardware-related issue.

*A new BECM software is released in v3.6.4. Perform a Total Upgrade according to TJ 31543 and release the car back to the customer.

Warranty claim info:

To get a warranty claim accepted for a job described in this TJ, use the corresponding VST OP number stated in this TJ.

Note that the TJ number must be stated in the repair order text.

VST Operation Number

VST Operation Number	Description
36004-2	Software Control Module Downloading

VEHICLE REPORT:

*Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support needed", use function group 3119.