

Customer Service Notification

FROM: Maserati TSO

TO: Maserati Network



PERSONAL SERVICE LAB

MASTERS OF CARE

Customer Service Notification 760

Grecale BEV – BPCM Software Update



DATE: November 6, 2024

Certain Maserati Grecale BEV (M182) MY25 listed in MODISCS+ are involved in a Customer Service Notification (CSN) concerning the BPCM (Battery Pack Control Module) software update.

Due to the DTC matrix not being aligned in the previous software, the DTC P0AA1 – Contactor stuck closed related to the HV battery could be set and the error message “Service Charging System” could appear on the cluster. As a consequence, the Customer may not be able to start the vehicle.

We remind you that all the Customer Service Notifications must be performed within the first workshop visit, regardless of the Mandatory setting set in Modis, as required by Maserati policies.

Also, for vehicles in Stock Dealer / PDI, it is necessary to carry out all action operations before delivery to the end customer, as required by the White Book and explicitly reported in the Pre-delivery checklist.

Please read and review this bulletin first before ordering parts and/or starting the procedure.

Contact your Regional AfterSales Manager (RAM) or the Technical Support Helpdesk if you have any questions.

Thank You for your continued support and cooperation.

Maserati North America
Aftersales Dept.

Technical Procedure



All images shown in this bulletin are for illustrative purposes only.

1. Always check ModisCS+ to see if the vehicle is involved in this action and if it has not been previously performed.
2. Before proceeding, please ensure that the Engine is OFF.
3. Connect a battery maintainer to the 12V battery (It is recommended to always use the E-XTEQ MAXIMUS to maintain minimum voltage and current draw requirements)
4. Connect the EVO to the vehicle, ensure that battery voltage is around 12.5V Or above then select **BPCM ► ECU Programming** and follow the prompts.

Software version to be installed (or newer).

Market	F188 Target
ROW	670312134

5. Clear ALL residual DTCs.
6. **After the ECUs updates, please follow the following operations:**
 - **Close the MDEVO application and disconnect the MDVCI2**
 - **Disconnect the 12V Battery Maintainer from the 12V Battery**
 - **Perform the Key OFF**
 - **Make sure that the bonnet, the trunk, and all the doors are properly closed.**
 - **Wait for the power latch (wait until the dashboard clock turns off)**
 - **Reconnect the 12V Battery Maintainer to the 12V Battery**
 - **Perform the Key ON**
 - **Reconnect the MDVCI2, restart the MDEVO application, and clear DTCs from the ECU View.**
 - **Perform the Ignition Cycle (Key OFF and Key ON)**
7. Procedure complete.

Note: This SW update allows to accurately calculate the battery health status. The exact result of this calculation will not be available immediately after the update, but the software requires a period of self-learning of the system that occurs autonomously during normal use of the vehicle. There are no further actions to be performed by the workshop. If the customer has concerns regarding anomalous SOH values, it is recommended to notify them that, after the campaign is carried out, a transition period of even a few weeks or months of use is necessary.

Warranty Claim

Fill in the relative Warranty Claims as follows:

Description	Code
CSN Number	760
Warranty Code	23
Fault Code	063
Component Code	8.21.001
Operation Code	8.21.001.A (0,20 h)