

SSM 51743

2023 F-Super Duty - 12.3 Inch Instrument Panel Cluster (IPC) - Blank Screen With DTC B108E

Some 2023 F-Super Duty vehicles equipped with a 12.3 inch IPC display may experience a blank IPC screen. Diagnostic trouble code (DTC) B108E may also be present. This may be due to a faulted graphics interface processor (GIP) in the IPC module. If a vehicle exhibits this condition, use the Ford Diagnostic and Repair System (FDRS) to determine if the GIP is communicating. To confirm GIP communication, start a session with the vehicle using FDRS. From the Vehicle Info tab, select IPC. Under Module Details, if device identification (DID) F120 indicates Null, the GIP is faulted, and the IPC module (base part number: 10849) requires replacement. Do not replace the IPC display for this condition. For claiming, use causal part 10849 and M-time.