Technical Service Bulletin

93 e-tron: motor control unit - drive system fault - P060C00
93 23 95 2068931/1 February 7, 2023.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
e-tron Sportback quattro	2020 – 2022	All	Not Applicable
e-tron quattro	2021 – 2022		
e-tron S quattro	2022		

Condition

Customer states:

- Fault message “Drive System Malfunction” appears in the driver information center.

Workshop findings:

- The following DTC may be stored engine control module (ECM), J623 (address word 0001):

  DTC P060C00 “Internal Control Module Main Processor Performance” With one of the following Symptom codes: **38462, 39721, 32061, 32326, 40870, 29391**.

Technical Background

Software issue in engine control unit (diagnostic address 0001).

Production Solution

Improved software in production.

Service

SVM Update Instructions

1. Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions*.
2. Update the Engine Electronics Control Unit (J623) using the SVM action code as listed in the table below, if necessary.

To prevent the high-voltage battery from charging during the software update, the high-voltage charging cable on vehicles with high-voltage components must be unplugged ***BEFORE*** the SVM code is entered. Charging the high-voltage battery during a software update can cause damage to the high-voltage components.

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The diagnostic interface must be hardwired to the scan tool.

Model	Old Software Part Number	Old Software Version (or lower)	New Software Part Number	New Software Version (or higher)	SVM Code Input
e-tron and e-tron Sportback	4KE907558	0002	4KE907558	0003	01A307
	4KE907558C	0001	4KE907558C	0003	

Warranty

Claim Type:	• 110 up to 48 Months/50,000 Miles. • G10 for CPO Covered Vehicles – Verify Owner. • If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9370		
Damage Code:	0039		
Labor Operations:	Software update	0151 0000	50 TU
Diagnostic Time:	GFF: (Checking and clearing faults)	0150 0000	Time stated on diagnostic protocol (Max 30 TU)
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
Claim Comment:	As per TSB 2068931/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

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All part and service references provided in this TSB (**2068931**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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