



STAR ONLINE PUBLICATION



Case Number: S2208000202

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Symptom/Vehicle Issue: U1190-00 And U0422-00 Are Set Erroneously After Remote Starting The Vehicle

Discussion: When scanning the vehicle for DTC's you may find U0422-00 – Implausible Data Received From Body Control Module stored in the HVAC, and U1190-00 – Lost Communication with Humidity Sensor stored in the BCM. During a remote start event these DTC's may set erroneously.

Both DTC's can be ignored after verifying they are always in "Stored" status never active, and there are no customer related concerns.

A BCM software update is currently being developed by engineering and will be released in the future.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found