



STAR ONLINE PUBLICATION



Case Number: S258A000026

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Symptom/Vehicle Issue: While Reviewing a Vehicle Scan Report the Technician May Observe That Diagnostic Trouble Code (DTC) B1578-1A Is Stored in The Radio

Customer Complaint/Technician Observation: The Customer Should Not Have Any Concerns/Complaints About the Audio System Regarding This DTC

Discussion: Currently This Issue Is Under Investigation. Do Not Replace Any Parts In An Attempt To Resolve This DTC, As It Is Erroneous

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found