

# V O L V O

## Volvo Car USA LLC

## Technical Journal

|                                                             |                                    |                          |                        |
|-------------------------------------------------------------|------------------------------------|--------------------------|------------------------|
| Technical Journal Title<br>DIM Message and DTC BECM-POC7800 |                                    | Ref. No.<br>TJ 37373.6.0 |                        |
| Issuer (Dept.)<br>Technical Service                         |                                    | Issue Date<br>10/29/25   | Status Date<br>11/5/25 |
| Car Market<br>United States and Canada                      | Partner<br>3 US 7510 Volvo Car USA | Function Group<br>3113   |                        |
| Function Description<br>Battery, high voltage               |                                    | Page<br>Page 1 of 2      |                        |

Rows beginning with \* are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

### DESCRIPTION:

\*Vehicle Type and Service section updated.

If the DIM displays a message stating *“Drive System Service Required”* and the DTC listed below is set, follow the advice under “Service”.

DTC = Diagnostic Trouble Code

DIM = Driver Information Module

BECM = Battery Energy Control Module

### CSC Customer Symptom Codes

| Code | Description                                                                            |
|------|----------------------------------------------------------------------------------------|
| 53   | Driving, Twin Engine/Propulsion using electric motor not possible                      |
| 71   | Starting/Vehicle start-up is not possible                                              |
| 7B   | Starting/Engine does not start/Engine does not turn/No clicking sound at start attempt |
| IV   | Text window and warning symbol/Text message                                            |

### DTC Diagnostic Trouble Codes

| Control Module | Code    | Fault Type |
|----------------|---------|------------|
| BECM           | POC7800 | Permanent  |

### Vehicle Type

| Type | Eng | Eng Desc | Sales | Body | Gear | Steer | Model Year | Plant | Chassis range | Struc Week Range |
|------|-----|----------|-------|------|------|-------|------------|-------|---------------|------------------|
| 224  | H6  | BH6PHEV  |       |      |      |       | 2022-2025  |       | -             | 202147-202425    |
| 225  | H6  | BH6PHEV  |       |      |      |       | 2022-2025  |       | -             | 202147-202426    |
| 238  | H6  | BH6PHEV  |       |      |      |       | 2022-2026  |       | -             | 202147-202517    |
| 246  | H6  | BH6PHEV  |       |      |      |       | 2022-2026  |       | -             | 202147-202523    |
| 256  | H6  | BH6PHEV  |       |      |      |       | 2022-2026  |       | -             | 202147-202522    |

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### SERVICE:

**Structure Week 2023w47 and newer: New BECM software is released in version 3.6.4.**

Perform a Total Upgrade according to TJ 31543.

- If the DTC sets after SW version 3.6.4 or newer has been installed, please follow VIDA fault tracing and then create a TIE Support Needed Vehicle Report.

**\*Structure Week 2023w46 and older: New BECM software is planned for 2026, Q2.**

- Please follow VIDA fault tracing and then create a TIE Support Needed Vehicle Report.

### Warranty claim info:

To get a warranty claim accepted for a job described in this TJ, use the corresponding VST OP number stated in this TJ.

Note that the TJ number must be stated in the repair order text.

### VST Operation Number

| VST Operation Number | Description                         |
|----------------------|-------------------------------------|
| 36004-2              | Software Control Module Downloading |

### VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use the concern area "Vehicle Report" and sub sub-concern area "Support Needed", use function group 3119.