



STAR ONLINE PUBLICATION



Case Number: S2521000006

Release Date: December 2025

Symptom/Vehicle Issue: Service 4WD light on in the cluster. C14A1-74 DTC will be present (Active or Stored).

Discussion & Diagnostics: Follow the Service Procedure for the C14A1-74 DTC up to and including Step 3. If the DTC returns after Step 3 has been completed, ignore the DTC by clearing the code. Do not replace the DTCM or the T-Case assembly. An updated software release is planned for January 2026 that will address this concern. If the code cannot be cleared, please contact STAR Center for further diagnosis

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.