

Technical Service Bulletin

Topic	91 Audi Connect myAudi app: auxiliary air conditioner does not start - A/C compressor overload protection active
Market area	United States 444 Volkswagen of America, Inc. (6444)
Brand	Audi
Transaction No.	2080045/1
Level	EH
Status	Released for publishing
Release date	Nov 19, 2025

New customer code

Object of complaint	Complaint type	Position
climate control -> parking heating, parking cooling -> switching auxiliary heater on -> switching remote controlled parking heater on (online)	functionality -> no function	
information, navigation, communication, entertainment -> cell phone functions, customer portal, applications -> mobile terminal application (app)	functionality -> no function	
climate control -> parking heating, parking cooling -> parking heating/parking cooling preset -> remote controlled parking heater/ A/C run-time preselection (online)	functionality -> no function	
information, navigation, communication, entertainment -> Online Services	functionality	
information, navigation, communication, entertainment -> cell phone functions, customer portal, applications -> mobile terminal application (app) -> remote departure time programming (app)	functionality -> no function	

Vehicle data

Q6 e-tron, SQ6 e-tron

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
GF*	2025	A		*	*	*

Control units

Diagnostic address	Software part number	Software version	Hardware part number	Hardware version
065D - A/C compressor sub	*	1420	*	H70

Documents

Document name
master.xml

Document name
attachment1.jpg



Connection offline

Technical Service Bulletin

Transaction No.: **2080045/1**

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Release date: Nov 19, 2025

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
Q6 e-tron, SQ6 e-tron, Q6 Sportback e-tron, SQ6 Sportback e-tron	2025	All	Not applicable

Customer states:

The auxiliary air conditioner permanently cannot be started via the myAudi app.

All other functions available via the myAudi app are working.

Workshop findings:

The workshop can reproduce the complaint **and** the event memory entry "B1453F3: A/C compressor overload protection active" (passive or active) is logged in the diagnostic log under the address 00C5 – Thermal management.

Technical Background

Software issue.

Production Solution

Optimized software introduced in production from week 36/2025

Service

This TSB replaces Pending Service Solution (PSS) TSB 2078766, *91 PSS myAudi app: auxiliary air conditioner does not start - A/C compressor overload protection*.

Please check whether TSB 2079690, *00 Combined software update 03.10.00/C (28.13.01) KD2* is visible for this vehicle. If this is the case, please perform the software update described in TSB 2079690.

Warranty

Claim Type:	• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	8711		
Damage Code:	KD02		
Labor Operations:	Software update, including connecting battery charger	0151 0010	See SRT with associated operations

	Fixed rate for software update, including all required preliminary and follow-up work (including bus sleep cycle, calibration drive, additional work and restarting software update if flashing is aborted)	0151 0040	130 TU
Claim Comment:	As per TSB 2079690/4		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

When performing the combined software update, time stamps are not required for billing under warranty. You are therefore permitted to work on other vehicles at the same time. The combined software update can also be performed by non-productive personnel.

Additional Information

All part and service references provided in this TSB (**2080045**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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