



Connection offline

Technical Service Bulletin

Transaction No.: **2068008/5**

91 ACC inop / PreSense Malfunction, DTC B200FF0 (sym 196672) in 0013

Release date: Nov 26, 2025

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
Q3	2021 – 2025	All	Not applicable

REVISION HISTORY

Revision	Date	Purpose
5	-	Revised <i>Condition</i> (Added model table) Revised <i>Service</i> (Updated verbiage)
4	09/25/2025	Revised <i>Condition</i> (Updated verbiage) Revised <i>Production Solution</i> (Added date of production update) Revised <i>Service</i> (Added SVM code) Revised <i>Warranty</i> (Updated labor operations)
3	4/28/2025	Updated header (added model)

Customer states:

Various driver assist systems are inoperative.

The following messages are displayed in the instrument cluster:

- Distance warning: currently unavailable. See owner's manual.
- Audi pre sense: fault. Please contact the workshop.

Workshop findings:

The following **active/static** DTC is stored in the adaptive cruise control unit –J428– (DA0013)

- DTC B200FF0: Internal Malfunction (symptom 196672).**

Technical Background

An internal diagnosis malfunction causes the DTC to enter erroneously.

Production Solution

Not applicable.

Service

Software -J428- (DA0013) = 0396

Erase this event memory entry. After it has been erased successfully, switch the ignition off and on again. The complaint should now have been resolved.

Software -J428- (DA0013) = 0534 or 0541

Erase this event memory entry. Update adaptive cruise control unit -J428- (DA0013) with SVM.

To enter the SVM code, use “Flash” mode on the ODIS tester.

The SVM code is **13A011**. Follow the instructions on the tester.

Software -J428- (DA0013) = 0543

Erase this event memory entry. After it has been erased successfully, switch the ignition off and on again. The complaint should now have been resolved.



NOTICE

Claims for replaced parts will not be reimbursed.

Warranty

Claim Type:	If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9163		
Damage Code:	0039		
Labor Operations:	<u>Without software update</u>		
	GFF / Guided Functions	0150 0010	See SRT with associated operations
	GFF / Guided Functions	0150 0060	Time stated on the diagnostic protocol
	<u>Software update performed</u>		
	GFF	0151 0010	See SRT with associated operations
	Charge Battery	0151 0060	Time stated on the diagnostic protocol
Claim Comment:	As per TSB 2068008/5		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2068008**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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