



STAR ONLINE PUBLICATION



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Symptom/Vehicle Issue: Diagnostic Trouble Code (DTC) B1810-00 And Or B25C7-00 Setting In PCM.

Customer Complaint/Technician Observation: Customer may not be aware of the DTC- no cluster ajar light or any symptom. Technician may find the code(s) while diagnosing another unrelated concern.

Discussion: Ask the owner if they use the remote start function on a regular basis. If yes, try to duplicate the condition with a remote start. See if the driver door latch code(s) set with no cluster indicator or warning. Ensure the battery state of charge is ok with wiTECH, test and charge the battery(s) with the MOPAR Maximus battery analyzer. Engineering is aware of the condition and with no cluster ajar indicator or warnings it would not be suggested to replace the latches or any parts at this time.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.