

Technical Service Bulletin

Topic	43 DTCs B200FF0 to B200FF5 stored in the J775 suspension control unit
Market area	United States 444 Volkswagen of America, Inc. (6444)
Brand	Audi
Transaction No.	2067531/7
Level	EH
Status	Released for publishing
Release date	Oct 17, 2025

Diagnostic trouble codes

Diagnostic address	Diagnostic trouble code	Fault symptom	Storage state
0074 - Chassis control	B200FF3: Internal malfunction		static
0074 - Chassis control	B200FF1: Internal malfunction		static
0074 - Chassis control	B200FF4: Internal malfunction		static
0074 - Chassis control	B200FF5: Internal malfunction		static
0074 - Chassis control	B200FF2: Internal malfunction		static
0074 - Chassis control	B200FF0: Internal malfunction		static

New customer code

Object of complaint	Complaint type	Position
chassis -> damping\suspension regulation -> damper adjustment	functionality -> no function	
chassis -> damping\suspension regulation -> damper adjustment	functionality -> operation sequence incorrect	
information, navigation, communication, entertainment -> malfunction display symbols -> shock absorber control system malfunction display	functionality -> activates	
chassis -> damping\suspension regulation -> level control system	functionality -> operation sequence incorrect	
chassis -> damping\suspension regulation -> automatic level control system	functionality -> no function	
chassis -> damping\suspension regulation -> automatic damper adjustment	functionality -> operation sequence incorrect	
information, navigation, communication, entertainment -> malfunction display symbols -> shock absorber control system malfunction display	functionality -> does not activate	
chassis -> level control system, pitch and roll compensation	functionality	
information, navigation, communication, entertainment -> indicator display symbols -> driving dynamics performance indicator display	functionality -> does not activate	
chassis -> damping\suspension regulation -> automatic damper adjustment	functionality -> no function	

New workshop code

Object of complaint	Complaint type	Position
chassis -> level control system, pitch and roll compensation -> level\damping control module	control modules, services -> with fault stored in the DTC memory	

Vehicle data

Audi Q5

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
FY*	2017	A		*	*	*
FY*	2018	A		*	*	*
FY*	2019	A		*	*	*
FY*	2020	A		*	*	*
FY*	2021	A		*	*	*
FY*	2022	A		*	*	*
FY*	2023	A		*	*	*
FY*	2024	A		*	*	*
FY*	2025	A		*	*	*

Audi Q7/Q8

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
4M*	2016	A		*	*	*
4M*	2017	A		*	*	*
4M*	2018	A		*	*	*
4M*	2019	A		*	*	*
4M*	2020	A		*	*	*
4M*	2021	A		*	*	*
4M*	2022	A		*	*	*
4M*	2023	A		*	*	*
4M*	2024	A		*	*	*
4M*	2025	A		*	*	*
4M*	2026	A		*	*	*

Audi A6/A7

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
4A*	2019	A		*	*	*
4A*	2020	A		*	*	*
4A*	2021	A		*	*	*
4A*	2022	A		*	*	*
4A*	2023	A		*	*	*
4A*	2024	A		*	*	*
4A*	2025	A		*	*	*
4A*	2026	A		*	*	*

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
4K*	2018	A		*	*	*
4K*	2019	A		*	*	*
4K*	2020	A		*	*	*
4K*	2021	A		*	*	*
4K*	2022	A		*	*	*
4K*	2023	A		*	*	*
4K*	2024	A		*	*	*
4K*	2025	A		*	*	*
4K*	2026	A		*	*	*

Audi A8

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
4N*	2018	A		*	*	*
4N*	2019	A		*	*	*
4N*	2020	A		*	*	*
4N*	2021	A		*	*	*
4N*	2022	A		*	*	*
4N*	2023	A		*	*	*
4N*	2024	A		*	*	*
4N*	2025	A		*	*	*
4N*	2026	A		*	*	*

Audi e-tron / Q8 e-tron

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
GE*	2019	A		*	*	*
GE*	2020	A		*	*	*
GE*	2021	A		*	*	*
GE*	2022	A		*	*	*
GE*	2023	A		*	*	*
GE*	2024	A		*	*	*

Audi A4/A5

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
8W*	2016	A		*	*	*
8W*	2017	A		*	*	*
8W*	2018	A		*	*	*
8W*	2019	A		*	*	*

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
8W*	2020	A		*	*	*
8W*	2021	A		*	*	*
8W*	2022	A		*	*	*
8W*	2023	A		*	*	*
8W*	2024	A		*	*	*
8W*	2025	A		*	*	*
F5*	2017	A		*	*	*
F5*	2018	A		*	*	*
F5*	2019	A		*	*	*
F5*	2020	A		*	*	*
F5*	2021	A		*	*	*
F5*	2022	A		*	*	*
F5*	2023	A		*	*	*
F5*	2024	A		*	*	*
F5*	2025	A		*	*	*

Documents

Document name
master.xml



Connection offline

Technical Service Bulletin

Transaction No.: **2067531/7**

43 DTCs B200FF0 to B200FF5 stored in the J775 suspension control unit

Release date: Oct 17, 2025

Condition

REVISION HISTORY		
Revision	Date	Purpose
7	-	Revised header (Updated Model Year)
6	12/04/2024	Revised <i>Condition</i> (Updated Information)
5	11/20/2024	Revised <i>Condition</i> (Updated Workshop Findings)

Customer states:

- The message: "Air suspension: system fault" or a message about shock absorber system/suspension is shown in the instrument cluster.

Workshop findings:

One or more of the following DTCs are logged as static in the suspension control unit J775 (diagnostic address 0074):

- B200FF0:** Internal malfunction.
- B200FF1:** Internal malfunction.
- B200FF2:** Internal malfunction.
- B200FF3:** Internal malfunction.
- B200FF4:** Internal malfunction.
- B200FF5:** Internal malfunction.

Technical Background

Not applicable.

Production Solution

Not applicable.

Service

Please check if the following TSBs are applicable first:

TSB 2073034: *43 Air suspension system fault - DTC C118D01 Compressor for level control electrical error*

TSB 2073601: *57 Safe CP in Cluster w/ DTC U110100; C115E54, U111800*

TSB 2074439: *57 Safe CP in Cluster w/ DTC U110100; C115E54, U111800*

Please then perform the following steps if one or more DTCs are stored in the J775 (diagnostic address 0074):

- Unplug the diagnostic connector from the vehicle.

2. Switch off the ignition.
3. Lock the vehicle (doors, hood and rear lid closed).
4. Wait until the vehicle has entered bus sleep mode.
5. Unlock the vehicle.
6. Plug the diagnostic connector into the vehicle.
7. Switch on the ignition.
8. Attempt to erase the DTCs.

If the DTCs in question are still logged as static, please perform a virtual replacement of the J775 (diagnostic address 0074), without actually replacing the control unit.

If the DTCs in question are still logged as static, follow instructions in the GFF.

Warranty

Claim Type	Use applicable claim types. If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	4316		
Damage Code:	0040		
Labor Operations:	Check vehicle (initiate bus sleep mode)	0689 0199	20 TU
	GFF	0150 0000	Time stated on the diagnostic protocol
	Charge battery	2706 8950	See SRT with associated operations
Claim Comment:	As per TSB 2067531/7		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2067531**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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