

## Vehicle-specific service

|                 |                                                           |
|-----------------|-----------------------------------------------------------|
| Topic           | 93 PSS: Q4 drive system fault, P060C00 with symptom 20079 |
| Market area     | United States 444 Volkswagen of America, Inc. (6444)      |
| Brand           | Audi                                                      |
| Transaction No. | 2074484/3                                                 |
| Level           | EH                                                        |
| Status          | Released for publishing                                   |
| Release date    | Oct 24, 2025                                              |

## Vehicle data

### Q4

#### Sales types

| Type | MY   | Brand | Designation | Engine code | Gearbox code | Final drive code |
|------|------|-------|-------------|-------------|--------------|------------------|
| F4*  | 2022 | A     |             | *           | *            | *                |
| F4*  | 2023 | A     |             | *           | *            | *                |
| F4*  | 2024 | A     |             | *           | *            | *                |

#### Chassis numbers

| Manufacturer | Filler | Type | Filler | MY | Factory | From   | To     | Prod from | Prod to |
|--------------|--------|------|--------|----|---------|--------|--------|-----------|---------|
| WA1          | *      | FZ   | *      | N  | P       | 000001 | 999999 |           |         |
| WA1          | *      | FZ   | *      | R  | P       | 000001 | 999999 |           |         |
| WA1          | *      | FZ   | *      | P  | P       | 000001 | 999999 |           |         |

## Documents

| Document name              |
|----------------------------|
| <a href="#">master.xml</a> |



Connection offline

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Transaction No.: **2074484/3**

93 PSS: Q4 drive system fault, P060C00 with symptom 20079

Release date: Oct 24, 2025

## Condition

| REVISION HISTORY |            |                                                                                                        |
|------------------|------------|--------------------------------------------------------------------------------------------------------|
| Revision         | Date       | Purpose                                                                                                |
| 3                | -          | Revised <i>Service</i> (Updated expected ETA)                                                          |
| 2                | 04/05/2025 | Revised <i>Service</i> (Updated expected ETA)<br>Revised <i>Condition</i> (updated customer statement) |
| 1                | 07/10/2024 | Initial publication                                                                                    |

**This bulletin applies to MY22 - MY24 Q4 vehicles only.**

### Customer states:

- There is a drive system fault in the instrument cluster.
- Vehicle will not start.

### Workshop findings:

The following DTC is stored in the drive system control unit, -J623- (address word 0001):

- **DTC P060C00** with symptom code 20079.

## Technical Background

Software robustness.

## Production Solution

Not applicable.

## Service

1. Explain to the customer that as this is an extremely infrequent fault, this matter is being reviewed, and you will be advised if any action is determined to be needed. This analysis is expected to be completed by the end of Q4 2025 (subject to change).
2. Do not replace any components for this condition since this will not resolve the customer's concern.
3. Please erase the event memory. The vehicle can then be returned to the customer.
4. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links >> Service*).

## Warranty

It is not permitted to replace parts. Unjustified work/replacement parts will be charged back.

|                          |                                                                                                                                                     |           |                                        |
|--------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------|-----------|----------------------------------------|
| <b>Claim Type:</b>       | <ul style="list-style-type: none"> <li>If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.</li> </ul> |           |                                        |
| <b>Service Number:</b>   | 9370                                                                                                                                                |           |                                        |
| <b>Damage Code:</b>      | 0040                                                                                                                                                |           |                                        |
| <b>Labor Operations:</b> | GFF/Guided Functions                                                                                                                                | 0150 0060 | Time stated on the diagnostic protocol |
|                          | GFF/Guided Functions                                                                                                                                | 0150 0010 | See SRT with associated operations     |
| <b>Claim Comment:</b>    | As per TSB 2074484/3                                                                                                                                |           |                                        |

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Additional Information

All part and service references provided in this TSB (**2074484**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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