

Technical Service Bulletin

Topic	48 Complaints about heated steering wheel , DTC B145504
Market area	United States 444 Volkswagen of America, Inc. (6444)
Brand	Audi
Transaction No.	2053869/6
Level	EH
Status	Released for publishing
Release date	Oct 1, 2025

New customer code

Object of complaint	Complaint type	Position
chassis -> steering, steering assist -> steering wheel heating	functionality -> does not switch on/connect	

Vehicle data

All Audi

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
*	2016	A		*	*	*
*	2017	A		*	*	*
*	2018	A		*	*	*
*	2019	A		*	*	*
*	2020	A		*	*	*
*	2021	A		*	*	*
*	2022	A		*	*	*
*	2023	A		*	*	*
*	2024	A		*	*	*
*	2025	A		*	*	*

Documents

Document name
master.xml
attachment3.jpg

Condition

REVISION HISTORY		
Revision	Date	Purpose
6	-	Revised header (Added Model Year) Revised Workshop Findings (Updated Information) Revised Warranty (Removed Warranty Table)
5	03/09/2025	Revised header (Added Model Year)
4	10/27/2020	Revised header (Added Model Year)

Customer states:

- The steering wheel heating switches itself off after 5 minutes without any action on the part of the customer. This may also be indicated visually in the instrument cluster.

Workshop findings:

The workshop finds the following DTC in the diagnostic address 0016:

- DTC B145504** (Temperature sensor of steering wheel heating faulty) (active/static) or (passive/sporadic) with symptom code 7340800.

Technical Background

Climatic conditions cause the steering wheel heating to be deactivated prematurely.

Production Solution

Not applicable.

Service

To reactivate the steering wheel heater, the customer must press the corresponding button again or switch the ignition off and then on again.

Do not replace the steering wheel, replacing steering wheel will not make any difference.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All parts and service references provided in this TSB (**2053869**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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