



STAR ONLINE PUBLICATION



Case Number: S2508000091

Release Date: October 2025

Symptom/Vehicle Issue: Radio (ETM) Is Always Setting Stored DTC B15A1-00 Media Port 1 Connection

Discussion: Upon scanning the vehicle for DTCs or reviewing a Vehicle Scan Report, you may see Stored fault B15A1-00 Media Port 1 Connection set in the Radio (ETM). If there are no customer concerns, warning light or message, this DTC can be ignored. Engineering is aware of this issue and investigating a software update to stop this DTC from setting erroneously.

If there is a customer concern associated with the media port or the DTC is Active, you should follow the DTC diagnostics to establish root cause and repair. If no issues are identified following the DTC Diagnostics, ignore the DTC, do not replace any components.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.