

Technical Service Bulletin (TSB)

Security Gateway Module (SGW) Software Update

REFERENCE:	TSB: 08-328-25 REV. A GROUP: 08 - Electrical	Date:	October 18, 2025	REVISION:	08-328-25
VEHICLES AFFECTED:	2025 (DJ) RAM 2500 Pickup			MARKET APPLICABILITY: ☒ NA☐ MEA ☒ SA☐ IAP ☐ EE☐ CH NOTE: This bulletin applies to the North and South America markets.	
CUSTOMER SYMPTOM:	Customers may experience one or more of the following: ● SGW module is not responding to diagnostics and showing offline. ● If message for FOTA appears, then a manual flash is required for SGW update. ● Diagnostic Trouble Code (DTC) U3033 - 00 Control module security certificate Missing/Invalid is active or stored and cannot clear. This DTC will not turn on the Malfunction Indicator Light (MIL).				
CAUSE:	SGW Software Flash				

This bulletin supersedes Technical Service Bulletin (TSB) 08-328-25, date of issue September 27, 2025, which should be removed from your files. All revisions are highlighted with ****asterisks**** and include converting this bulletin to Information Only and adding a cancellation note.

NOTE: This service action is canceled. In the event the customer reports an applicable symptom/condition, please follow published service information to diagnose and repair.

POLICY:

Information Only.